

2025/2026



FEES, RATES AND CHARGES SCHEDULE

Effective September 11, 2025, unless otherwise noted, or first applicable billing cycle for Utilities; Fees subject to change by Council.



Table of Contents

Click a section name below to navigate directly to that page of the Fees, Rates and Charges Schedule.

Administrative	1
Aviation	2
Cemeteries	8
Electric	9
Engineering	22
Fire	23
Parks & Recreation and ClearWater Artist Studios	28
Planning & Neighborhood Development	33
Police & Code Enforcement	36
Rocky River Golf Club	39
Solid Waste & Recycling	41
Stormwater Services	44
Tax	45
Transit System – Concord/Kannapolis Rider	46
Transportation	47
Utility Billing & Collections	50
Water & Wastewater Utilities	52
Temporary Fees	59

Administrative

City Code		
Bound Copy	\$100.00	Per Copy
Unbound Copy	\$75.00	Per Copy
Renewal Subscription	\$20.00	Annually
Consideration of Utility, Solid Waste, or Other Franchise Ordinance	\$500.00	Per Ordinance
Laser Printer Copies / Photocopies		
1 - 10 Copies	Free	
11 or more Copies	\$0.25	Per photocopy or page printed
A special service charge may be required for extensive information technology or personnel required to respond to a public records request. Such charge shall be based on cost incurred by the City in generating the particular response in accordance with N.C.G.S. § 132-6.2(b).		
Child Support Payroll Administrative Fee	\$2.00	Each
Duplicate W-2s	\$5.00	Each
Official Public Budget Document	\$50.00	Per Book
Attorney's Fee	\$250.00	Per hour or reimbursement of contract actual cost
Paralegal Fee	\$95.00	Per Hour
Late Fee on Past Due Payments	\$5.00	Per Month
Parking Deck Fee (Levels 2 - 4)	\$180.00	Per Fiscal Year (July 1 - June 30)
Parking Deck Permit (City Employees Only)	Free	For First Permit Only
Replacement Parking Deck Permit (City Employees Only)	\$10.00	Each
Encroachment / Permit for Sidewalk Dining	\$175.00	Each
Encroachment / Banner Attachment	\$15.00	Per banner
Payment by Credit Card	Varies	May be assessed a convenience fee by a third-party vendor for using this service.
Civil Penalty for Violating City Code, “(a)(1) Unless otherwise specifically provided, violation of any provision of this Code or any other city ordinance shall subject the offender to a civil penalty in the amount of \$500.00 or as specified in the then current Fees, Rates and Charges Schedule adopted as part of the City of Concord Annual Operating Budget; except, that where the General Statutes of North Carolina provide specific remedies for violations of provisions of this Code adopted pursuant to such statutes, such remedies available to the city for enforcement of this Code shall be in addition to the remedies hereinafter stated. (4) Except as otherwise specifically provided, each day’s continuing violation of any provision of this Code or any other city ordinance shall be a separate and distinct offense. (f)(3)(3) Any willful failure to pay any civil penalty imposed within this Code is a misdemeanor under N.C.G.S. § 14-4 and punishable by a fine of \$500.00 or 30 days in jail, or both.” Excerpts from Section 1.6, Code of Ordinances of the City of Concord.		

Aviation

Daily Rates

Category I Rates

Single Engine Remain Over Night (RON)	\$17.00	Per Day
Single Engine Ramp with Fuel Purchase of 10+ gallons	Waived	Per Operation
Landing	\$7.00	Per Landing
Ramp	\$20.00	Per Operation
Single Engine Hangar in Common (HIC)	\$57.00	Per Day
Single Engine Monthly HIC	\$306.00	Per Month

Category I: All Cessna 100/200 Series Models, Tripacer, Colt, Comanche, Cherokee, Pacer, Musketeer, Bonanza, Mooney, Rockwell Commander, Lance, Arrow, Cirrus SR20 and SR22, Saratoga, Diamond 20 and 40, Cub, Warrior, Tiger, Cheetah, Malibu and all light sport aircraft.

Category II Rates

Multi-Engine Piston RON	\$22.00	Per Day
Multi-Engine Piston Ramp with Fuel Purchase of 25+ gallons	Waived	Per Operation
Landing	\$10.00	Per Landing
Ramp	\$30.00	Per Operation
Multi-Engine Piston HIC	\$66.00	Per Day
Multi-Engine Piston Monthly HIC	\$424.00	Per Month

Category II: All 300's/400's, Aztec, Apache, Navajo, Twin Comanche, Duke, Baron, Duchess, Seminole, Seneca, Aerostar, Diamond DA42 and DA62, T-28, and Twin Beech (B-18).

Category III Rates

Twin Turbine RON	\$59.00	Per Day
Twin Turbine Ramp with Fuel Purchase of 80+ gallons	Waived	Per Operation
Landing	\$22.00	Per Landing
Ramp	\$145.00	Per Operation
Twin Turbine HIC	\$125.00	Per Day
Twin Turbine Monthly HIC	\$763.00	Per Month

Category III: Kingair 90-350, Queenair, Aero Commander family, Cheyenne, Conquest, MU-2, Metroliner, Merlin, Caravan, Jetstream, TBM, Meridian, Piaggio Avanti, and Pilatus PC-12.

Category IV Rates

Light Jet RON	\$125.00	Per Day
Light Jet Ramp with Fuel Purchase of 150+ gallons	Waived	Per Operation
Landing	\$43.00	Per Landing
Ramp	\$190.00	Per Operation
Light Jet HIC	\$198.00	Per Day
Light Jet Monthly HIC	\$906.00	Per Month

Category IV: Lear 35-65, Citation Mustang, Encore, CJ1-4, Westwind, Falcon 10, Premier, Beach 1900, Beachjet 400, Hawker 700, Hawker 800, Hawker 1000, Pilatus Jet, HondaJet, CirrusJet, and Phenom 100, 300.

Category V Rates

Medium Jet RON	\$180.00	Per Day
Medium Jet Landing	\$73.00	Per Landing
Medium Jet Ramp	\$275.00	Per Operation
Medium Jet Ramp with Fuel Purchase of 275+ gallons	Waived	Per Operation
Medium Jet HIC	\$288.00	Per Day
Medium Jet Monthly HIC	\$1,674.00	Per Month

Category V: Citation Sovereign, Excel, Latitude, Longitude, X, XLS, Embraer Lineage, Falcon 20, 50, 200, 900, 2000, G-150, 200, 280, B1900, DC-3, DH-8, Shorts 360, SAAB 340, Challenger, Twin Otter, Pilatus PC-24, Challenger 601, Challenger 604, EMB 120.

Aviation

Category VI Rates

Large Jet RON	\$247.00	Per Day
Large Jet Landing (Whichever is greater)	\$220.00	Minimum Charge Per Landing
	\$2.50	Per 1,000 LBS gross landing weight
Large Jet Ramp	\$375.00	Per Operation
Large Jet Ramp with Fuel Purchase of 400+ gallons	Waived	Per Operation
Large Jet HIC	\$495.00	Per Day
Large Jet Monthly HIC	\$2,040.00	Per Month

Category VI: ERJ 135, 145, ATR 42, Gulfstream GIII-G700, Global Express, CRJ 200-900, Falcon 7X and SAAB 2000.

Category VII Rates

Heavy Jet RON	\$405.00	Per Day
Heavy Jet Landing (Whichever is greater)	\$250.00	Minimum Charge Per Landing
	\$2.50	Per 1,000 LBS gross landing weight
Heavy Jet Ramp	\$700.00	Per Operation
Heavy Jet Ramp with Fuel Purchase of 550+ gallons	Waived	Per Landing
Heavy Jet HIC	Negotiated	Per Day
Heavy Jet Monthly HIC	Negotiated	Per Month

Category VII: DC-8, DC-9, 727, 737, A320 family, BAC1-11, Convair 440, 640, 580, and MD80.

Helicopter Rates

Helicopter RON	\$27.00	Per Day
Helicopter Ramp with Fuel Purchase of 25+ gallons	Waived	Per Day
Helicopter Landing	\$10.00	Per Landing
Helicopter Ramp	\$35.00	Per Operation
Helicopter HIC	\$115.00	Per Day
Helicopter Monthly HIC	\$450.00	Per Month

Aircraft registered and paying tax in the City of Concord, but not based at CPRA, will receive based tenant landing/ramp fees and fuel discount.

Ground Handling Fees

A320 or 737-400/700/800	\$3,000.00	Per Operation
CRJ / Saab / Global	\$1,000.00	Per Operation

Monthly Rates

Open Tie-Down

Category I - Small	\$89.00	Per Month
Category II - Medium	\$126.00	Per Month
Category III - Large	\$210.00	Per Month
Category IV and higher - Other	Negotiated	Per Month

T-Hangars

T-10	\$336.00	Per Month
T-40	\$372.00	Per Month
T-50	\$498.00	Per Month

Aviation

Other Monthly Rates

Terminal Office Space	\$1.60	Per Month per Square Foot
HIC Office Space	\$1.55	Per Month per Square Foot
Modular Building Office Space	\$1.50	Per Month per Square Foot
Terminal Counter Space (Sum of Both Rates)	\$200.00	Per Month
	Negotiated	Percentage of Gross
Terminal General Merchandise (Sum of Both Rates)	Negotiated	Per Month
	Negotiated	Percentage of Gross
Mailbox Rental	\$22.00	Per Month
Advertising Agency Fee	Negotiated	Per Month
Lobby Advertising	Negotiated	Per Month
Ground Lease	\$0.50	Per Year per Square Foot

Privilege / Operating Fees

ALL COMMERCIAL AERONAUTICAL OPERATORS MUST ALSO HAVE A WRITTEN AGREEMENT WITH THE CITY OF CONCORD

Fixed Base Operation

Full Service (Excluding Fueling)	\$2,200.00	Per Month
Aircraft Airframe / Engine Maintenance	\$385.00	Per Month
Specialized Repair (i.e., Avionics)	\$385.00	Per Month
Aircraft Charter & Air Taxi	\$385.00	Per Month
Air Cargo	\$275.00	Per Month
Flight Training	\$360.00	Per Month
Ground Classroom or Sim. Training	\$360.00	Per Month
Banner Tow / Aerial Advertising (Daily)	\$55.00	Per Day
Banner Tow / Aerial Advertising (Per Banner)	\$27.00	Per Banner
Aircraft Management / Fractional	\$330.00	Per Month
Pilot Check Ride	\$55.00	Per Month
Aircraft Sales	\$330.00	Per Month
Aircraft Cleaning (3 Rate Options)	\$55.00	Per Day
	\$330.00	Per Month
	10%	Of Gross Revenue
Medical Services (Physicals)	\$110.00	Per Month
Pilot Services	\$330.00	Per Month
Aircraft Rental	\$330.00	Per Month
Aircraft Ground Services	\$330.00	Per Month
Aerial Photography	\$250.00	Per Month
Sightseeing Flights	\$110.00	Per Month
Other Privilege / Operating Fees	Negotiated	Per Month

Non-Based Operations (No Based Aircraft or Office Space Lease)

Non-Based Operations (No Based Aircraft or Office Space Lease)	\$440.00	Per Month Minimum Charge. Actual fee negotiated after review of proposed operations.
--	----------	--

Aviation

Miscellaneous Fees

Commercial Aircraft Terminal Fee	\$350.00	Per Operation
Commercial Aircraft Ramp Fee	\$400.00	Per Aircraft Arrival
Gate Management Program Policy - Second Offense Penalty	\$2,000.00	Per unapproved arrival or departure
Gate Management Program Policy - Third Offense Penalty	\$3,500.00	Per unapproved arrival or departure
Aircraft Tow		
Category I & Category II	\$11.00	Per Operation
Category III & Category IV	\$15.00	Per Operation
Category V	\$22.00	Per Operation
Ground Power Unit	\$50.00	Engine Start Only
	\$75.00	Per Hour of Continuous Use
Wash Rack (Single Engine)	\$11.00	Per Use
Wash Rack (Twin Engine)	\$17.00	Per Use
Self-Maintenance Hangar	\$6.00	Per Hour - Reservations Required Aviation Director approval required if more than 24 continuous hours.
Lavatory Service	\$100.00	Per Operation
De-icing Service	Varies	Per de-icing policy of minimum margin as set in budget
T-Hangar Cleaning	\$83.00	Per Operation
Corporate Hangar Stacking/Towing Fee	\$1,000.00	Per Month
Defueling Cart	\$17.00	Per Day (No Charge for First Day Use)
Aircraft Defueling	\$275.00	Per Operation
Re-coring tenant locks on T-Hangars (Lost Keys)	\$83.00	Per Instance
Extra Keys	\$6.00	Per Key
Helicopter Platforms	\$11.00	Per Day
	\$83.00	Per Month
Blimp Mooring	\$110.00	Per Day
Commercial Helicopter Shuttle	\$55.00	Per Trip
	\$110.00	Per Day per Helicopter
Terminal Admin Conference Room - Includes Coffee Service		
Full Room - Can Accommodate 24 People	\$250.00	Per Full Day
	\$125.00	Per Half Day
Half Room - Can Accommodate 12 People	\$133.00	Per Full Day
	\$83.00	Per Half Day
Terminal Small Conference Room		
Full Day	\$83.00	Per Full Day
Half Day	\$55.00	Per Half Day
Airline Terminal Overnight Fee	\$150.00	Per Night
Catering Delivery	10%	Surcharge added to the retail price of catering order
Catering Pick-Up	\$30.00	Per Pick-Up
Escorting Fee	\$85.00	Per Hour
Set Up Fee	\$165.00	Per Instance
Clean Up Fee	\$165.00	Per Instance
Hangar Rental for Special Events	\$1,650.00	Per Day
Special Event Site Fee	\$550.00	Per Day
Video Conferencing	\$55.00	Per Hour
Xerox Copies	\$0.30	Per Page
Fax Service	\$1.10	Per Page (Local)
	\$2.20	Per Page (Long-Distance)
Notary Public	\$5.00	Per Document
Audio / Visual Rental	\$22.00	Per Day

Aviation

Off-Site Rent-a-Car Pick-Up / Drop-Off	Negotiated	Monthly Rate of at least \$550.00 and/or % of gross
Limousine	\$55.00	Per Car per Month
Shuttle Bus	\$55.00	Per Car per Month
Taxi Cab	\$55.00	Per Car per Month
Rideshare (Uber, Lyft, etc.)	\$1.85	Per Trip
Annual Operating Decal Fee for all Limousine, Taxi Cab, Shuttle Bus companies (Fee is for unscheduled carrier)	\$55.00	Per Year
City Assistance (Includes administrative research, document preparation, site escorts, and event help)	\$30.00	Per Hour Minimum
Aircraft Debris Removal (Accident)	\$300.00	Per Hour
Loss Revenue (Accident)	Negotiated	Per Instance
Outside Vendor	Negotiated	Set Fee or % of Gross
Office Janitorial Service (Vacuum, Dust, and Trash Disposal)	\$110.00	Per Month
Vacuum Rental	\$22.00	Per Instance
Fuel and Oil	Varies	Per Fuel Policy of Minimum Margin as set in Budget
Self-Fueling Flowage Charges	Varies	Determined by a Study of Airport Expenses
Terminal Lots Parking	Free	First Hour for Pickups & Dropoffs Only
	\$14.00	Per Day per Vehicle (if longer than 1 hour)
Lost Parking Ticket Fee	\$100.00	Per Ticket
Overflow Lot Parking Fee	\$12.00	Per Day per Vehicle
Remote Parking Shuttle	\$5.00	Per Passenger (Round Trip)
Rental Vehicle Facility Fee	\$6.00	Per Day per Transaction
Concessions	Negotiated	Set Fee or % of Gross
Badging / Security Processing Fees		
Airport ID Badge Fee (Initial & Renewal)	\$40.00	Per Badge
Airport Flight School Student ID Badge Fee	\$20.00	Per Badge
Lost or Damaged Badge Fee	\$25.00	Per Instance
Expired Badge Renewal Fee	\$50.00	Per Badge
Badge Reactivation Fee	\$20.00	First Offense
	\$10.00	Subsequent Offense(s)
CHRC Processing for SIDA Badges	\$60.00	Initial Processing
CHRC Processing for SIDA Badges	\$50.00	Renewal
Digital Fingerprinting	\$10.00	Per Instance
AOA Vehicle Inspection / Decal Fee	\$12.00	Per Year
Penalties for Non-Return of ID Card		
A \$250.00 fee will be charged per badge against any Employer / Sponsor who fails to collect a Concord-Padgett Regional Airport SIDA card from an employee or contractor that is no longer employed or working in the airport.	\$250.00	Per Badge
A \$250.00 fee will be charged per badge against any Employer / Sponsor who fails to collect a Concord-Padgett Regional Airport ID (Non-SIDA) card from an employee, aircraft owner, or contractor that is no longer employed or working at the airport.	\$250.00	Per Badge

Aviation

Financial Policies

Late Charge	A late charge of 1 ½ percent is charged on all unpaid balances. A late fee applies if payment is not paid by the 26th day, in accordance with City of Concord Policy.
Security Deposits	All hangar rentals are required to deposit an amount equal to one month's rental.
On Account (Monthly Fuel Billing)	All Customers wishing to bill fuel on account must sign a "Guarantee of Payment" and complete a "City of Concord Padgett Regional Airport Credit Application." Only those customers having satisfactory credit rating are allowed to bill fuel on account.
Partial Payment Application	Partial payments are applied first to the oldest invoices or any delinquent charges first, unless otherwise specified. Customer is responsible for remaining past due amounts and is subject to any liens or lease termination per Aircraft Storage Permit.
Check Cashing	Checks are not accepted for accounts terminated due to non-payment and/or returned checks. No third-party checks will be cashed.
Returned Check Charge	There is a \$ 25.00 service charge for returned checks. It is the City of Concord's Policy to process Non-sufficient Funds (NSF) checks twice before being returned from the bank. If the City receives two (2) NSF checks in a sixty-day (60) period, accounts are placed on and marked "CASH-ONLY" for a one (1) year period. "CASH-ONLY" status is reviewed after one year.
Credit Card Processing Fees	Credit Card Processing Fee for customers will be 3% charged on total credit card receipts.

Cemeteries

Burial Options

Oakwood Cemetery		
Traditional In-Ground Burial Plots	Sold Out	Sold Out
Columbarium Niche for Inurnment of Cremains	\$1,500.00	Per Burial (Resident Rate)
	\$1,800.00	Per Burial (Non-Resident Rate)
Rutherford Cemetery (Single Lot: 4ft. by 10ft.)		
Traditional In-Ground Burial Plots	\$350.00	Per Burial (Resident Rate)
	\$500.00	Per Burial (Non-Resident Rate)
In-Ground Burial Plots for Cremains	\$300.00	Per Burial (Resident Rate)
	\$400.00	Per Burial (Non-Resident Rate)
West Concord Cemetery (Single Lot: 5ft. by 10ft.)		
Traditional In-Ground Burial Plots	\$450.00	Per Burial (Resident Rate)
	\$600.00	Per Burial (Non-Resident Rate)
In-Ground Burial Plots for Cremains	\$300.00	Per Burial (Resident Rate)
	\$400.00	Per Burial (Non-Resident Rate)
Other Burial Fees		
Additional Preparation Fee for Oversized Burial Vaults	\$200.00	Per Instance

Opening & Closing Fees for All Cemeteries

Weekdays Before 3:00 pm		
Traditional In-Ground Burial	\$525.00	Per Burial
In-Ground Burial of Cremains	\$350.00	Per Burial
In-Ground Burial of Infant (Site Preparation of up to 3ft.)	\$300.00	Per Burial
Inurnment of Cremains in Columbarium	\$100.00	Per Burial
Weekdays After 3:00 pm		
Traditional In-Ground Burial	\$625.00	Per Burial
In-Ground Burial of Cremains	\$450.00	Per Burial
In-Ground Burial of Infant (Site Preparation of up to 3ft.)	\$400.00	Per Burial
Inurnment of Cremains in Columbarium	\$100.00	Per Burial
Weekends & Holidays		
Traditional In-Ground Burial	\$1,400.00	Per Burial
In-Ground Burial of Cremains	\$750.00	Per Burial
In-Ground Burial of Infant (Site Preparation of up to 3ft.)	\$750.00	Per Burial
Inurnment of Cremains in Columbarium	\$150.00	Per Burial

Additional Information

Oversized Burial Vaults: Oversized burial vaults containing oversized coffins require a minimum burial lot size of 5’ x 10’. Burial lots measuring 4’ x 10’ will require the purchase of a second lot to accommodate an oversized vault containing an oversized coffin.

Scheduling of Burials: Burial or inurnment services are not available on Thanksgiving day, Christmas day, New Year’s day or Easter Sunday as the Cemeteries will be closed in observance of the Holidays. Graveside services can be scheduled up to 3:00pm weekdays and 3:00pm on weekends and holidays.

Lot Marking Timeframe: All lots must be marked within a year from the date of burial.

Electric

Rebates Offered

Residential High Efficiency Electric Heat Pump Rebate Program

The City offers a \$400.00 rebate to residential customers who install a new or replace an existing heating/air conditioning system with a high efficiency electric heat pump with a 16.0 SEER or 15.2 SEER2 of greater. For information on how to qualify for this rebate, contact the City's Electric Department at 704-920-5303.

Riders to the Electric Rate

The City Manager is authorized to approve periodic adjustments to the Purchase Power Adjustment, the Renewable Energy and Energy Efficiency Portfolio Standard Rider (REPS), and the Renewable Energy Generation Rider when such adjustments are received from the City's wholesale energy provider(s).

Purchase Power Adjustment Rider

The City reserves the right to charge a Purchase Power Adjustment at such time as the average cost of purchased power to the City deviates from the base cost of purchased power used in the design of the City's rate schedules and/or rider. This rider applies across all rate categories.

Renewable Energy and Energy Efficiency Portfolio Standard Rider (REPS)

Service supplied to the City's retail customers is subject to a REPS monthly charge applied to each customer agreement for service on a residential, general service, or industrial service rate schedule. This charge is adjusted annually, pursuant to N.C.G.S. § 62-133.8 and North Carolina Utilities Commission Rate R8-67. This Rider is applicable to all rate categories with exception to agreements for the City's outdoor lighting rate schedules OL, PL, or FL, and shall not apply to electric service(s) that are auxiliary to another contract between the City and the customer. An auxiliary service is defined as a non-demand metered non-residential service for the same customer at the same location.

The North Carolina Utilities Commission has ordered effective for service rendered on or after September 1, 2009 that a REPS Monthly charge be included in the customer's bill. The current rates are as follows:

Residential Service Agreements	\$0.98	Per Month
General Service Agreements	\$3.79	Per Month
Industrial Service Agreements	\$15.21	Per Month

Economic Development Rider

This Rider is available only at the option and approval by the City Council to nonresidential establishments receiving service from the City under Schedules 5-G, 6-GA, 7-I, or TOU.

This Rider is available for load associated with initial permanent service to new establishments, or new customers in existing establishments who make application to the City for Service under this Rider, and the City approves such application after 2003. The New Load applicable under this Rider must be a minimum of 300 KW with a load factor of 55% or greater at one delivery point. To qualify for Service under this rider, the customer must meet the qualifications under A. or B. below:

A. The Customer employ an additional workforce in the City's service area. Employment additions must occur following the City's approval for service under this Rider.

B. The Customer's New Load must result in capital investment. Provided that such investment is accompanied a net increase in full time equivalent employees employed by the customer in the City's service area. The capital investment must occur following the City's approval for service under this rider.

Electric

Application of Credit for the Economic Development Rider

Beginning with the Operational Date, a credit based on the percentages below will be applied to the total bill for the New Load contracted for under this Rider, calculated on the applicable rate schedule, including the Basic Facilities, Demand Charge, Energy Charge, or Minimum Bill excluding other applicable Riders, and excluding extra Facilities Charges.

- 20% - Months 1 - 12
- 15% - Months 13 - 24
- 10% - Months 25 - 36
- 5% - Months 37 - 48
- 0% - After Month 48

Renewable Energy Generation Rider - 01

Upon completion and the City's acceptance of an Interconnection Agreement and Purchase Power Agreement, this schedule is available for electrical energy supplied by Eligible Qualifying Facilities located in the City of Concord, North Carolina service territory which have non-hydroelectric qualifying facilities fueled by trash or methane derived from landfills, hog waste, poultry waste, solar, wind, and non-animal forms of biomass which are interconnected directly with the City's system and which are qualifying facilities as defined by the Federal Energy Regulatory Commission pursuant to Section 210 of the Public Utility Regulatory Policies Act of 1978.

Renewable Energy Generation Rider Rates¹

Residential Rate Classes - Administrative Charge	\$18.00	Per Month
Commercial Rate Classes - Administrative Charge	\$49.00	Per Month
All kWh production	\$0.05943	Per kWh

¹ Unless otherwise specified in the City's contract with the Customer, payment of credits under this Schedule do not convey to the City the right to renewable energy credits (RECs) associated with the energy delivered to the City by the Customer.

Renewable Energy Generator Application Fees

A non-refundable processing fee must accompany the Interconnection Request Application.

Small Inverter Process: A request to interconnect a certified inverter-based Generating Facility no larger than 20kW for residential and no larger than 100kW for non-residential.

Residential Small Inverter Application Fee	\$100.00	Per Application
Non-residential Small Inverter Application Fee	\$250.00	Per Application

Fast Track Process: A request to interconnect a certified Generating Facility no larger than 2 MW, which meets the Fast Track Process Criteria.

Generating Facilities Larger than 20kW but no larger than 100kW	\$250.00	Per Request
Generating Facilities Larger than 100kW but no larger than 2MW	\$500.00	Per Request

Study Process: A request to interconnect a certified Generating Facility that does not meet the criteria for the Fast Track Process or is larger than 2 MW. The City will provide an estimate of the Study Process Fees once it receives and reviews a completed Interconnection Request form.

Study Deposit	\$1,000.00	Per Study
Change in Ownership of a Renewable Generator		
Application Fee (non-refundable)	\$50.00	Per Application

Electric

Residential Rates

Unless otherwise noted under each rate schedule, all categories under Residential Rates are subject to a Purchase Power Adjustment and an Extra Facilities Charge as outlined below:

Purchase Power Adjustment: The City's Purchase Power Adjustment Rider is applicable to all service supplies under all rate schedules.

Extra Facilities Charge: A monthly "Extra Facilities Charge" equal to 1.7% of the installed cost of extra facilities necessary for service required under this schedule, but not less than \$25, shall be billed to the Customer in addition to the bill under the appropriate rate schedule, when applicable.

Residential Service RS

Availability: This schedule is available only to customers dwelling in residences, condominiums, mobile homes, or individually metered apartments which provide independent and permanent facilities complete for living, sleeping, eating, cooking, and sanitation.

This schedule is also applicable to detached garages, barns, or other structures that are separately metered (require an auxiliary/secondary meter) and are primarily used for residential purposes. These structures are located on the same premise as the separate residential dwelling unit and may be served under this applicable Residential Service Schedule as of July 01, 2024.

The auxiliary/secondary meter is limited to a kilowatt demand of 15 kW or less:

- a) If demand exceeds 15 kW at least twice in any twelve (12) consecutive month period, the customer (auxiliary/secondary meter) will be moved to the applicable General Service schedule.
- b) If demand exceeds 30 kW at least once in any twelve (12) consecutive month period, the customer (auxiliary/secondary meter) will be moved to the applicable General Service schedule.

Basic Charges	\$18.00	Per Month
Energy Charge for the first 350 kWh	\$0.098053	Per kWh
Energy Charge for more than 350 kWh	\$0.098053	Per kWh

For customers receiving Supplemental Security Income (SSI) under the program administered by the Social Security Administration and who are blind, disabled, or 65 years of age or over, the rate for the first 350 kWh used per month shall be 8.3677¢ per kWh. The present maximum discount to customers being served under this provision is \$5.00 per month.

Residential Service RE Electric Water Heating and Space Conditioning

Availability: Available only to customers dwelling in residences, condominiums, mobile homes, or individually metered apartments that provide independent and permanent facilities for living, sleeping, eating, cooking, and sanitation. In addition, all energy required for water heating, cooking, clothes drying, and environmental space conditioning must be supplied electrically, and all electric energy used in such dwelling must be recorded through a single meter.

Basic Charges	\$18.00	Per Month
Energy Charges for the first 350 kWh (July - October)	\$0.098053	Per kWh
Energy Charges for more than 350 kWh (July - October)	\$0.098053	Per kWh
Energy Charges for the first 350 kWh (November - June)	\$0.098053	Per kWh
Energy Charges for more than 350 kWh (November - June)	\$0.091862	Per kWh

For customers receiving Supplemental Security Income (SSI) under the program administered by the Social Security Administration and who are blind, disabled, or 65 years of age or over, the rate for the first 350 kWh used per month shall be 8.3677¢ per kWh. The present maximum discount to customers being served under this provision is \$5.00 per month.

Residential Service Energy Star ES

Availability: Available only to customers dwelling in residences, condominiums, mobile homes, or individually metered apartments that provide independent and permanent facilities complete for living, sleeping, eating, cooking, and sanitation, and are certified to meet the standards of the Energy Star program of the United States Department of Energy and Environmental Protection Agency.

To qualify for service under this Schedule, compliance with the Energy Star standards must be verified by a third-party independent Home Energy Rating System (HERS) rater working for an approved HERS provider. See Chapter 59, Section 48 of the City Code of Ordinance for qualification guidelines.

Electric

Standard Rate: The Standard rate below is applicable to residences where the Energy Star standards are met, irrespective of the source of energy used for water heating or environmental space conditioning.

Basic Facilities Charge	\$18.00	Per Month
Energy Charges for the first 350 kWh (July - October)	\$0.098053	Per kWh
Energy Charges for more than 350 kWh (July - October)	\$0.095770	Per kWh
Energy Charges for the first 350 kWh (November - June)	\$0.098053	Per kWh
Energy Charges for more than 350 kWh (November - June)	\$0.095770	Per kWh

All-Electric Rate: The All-Electric rate below is applicable to residences where the Energy Star standards are met and all energy required for all water heating, cooking, clothes drying, and environmental space conditioning is supplied electrically, except that which may be supplied by non-fossil sources such as solar.

1. Water heaters shall be of the automatic insulated storage type, of not less than 30-gallon capacity and may be equipped with only a lower element or with a lower element and an upper element.

2. Water heaters having only a lower element may have wattages up to but not exceeding the wattages shown below for various tank capacities.

Tank Capacity in Gallons	Maximum Single Element Wattage
30 – 49	4500
50 – 119	5500
120 and Larger	Special Approval

3. The total wattage of the elements in a water heater with a lower element and an upper element may not exceed the specific wattages above unless the water heater has interlocking thermostats to prevent simultaneous operation of the two elements such that the maximum wattage is not exceeded during operation.

Basic Facilities Charge	\$18.00	Per Month
Energy Charges for the first 350 kWh (July - October)	\$0.098053	Per kWh
Energy Charges for more than 350 kWh (July - October)	\$0.095770	Per kWh
Energy Charges for the first 350 kWh (November - June)	\$0.098053	Per kWh
Energy Charges for more than 350 kWh (November - June)	\$0.090750	Per kWh

Outdoor, Street, and Traffic Signal Lighting Rates

Outdoor Lighting Service OL - Rental

Availability: This monthly rental service is available to light outdoor areas, private streets, and private driveways by means of light emitting diode (LED) or other area lighting units only, as supplied by the City. This rental service is not available to light public, dedicated streets or highways.

Rates for Existing Wooden Poles		
3,500 - 6,000 LED Lumens	\$8.20	Per Month
6,001 - 7,500 LED Lumens	\$9.25	Per Month
7,501 - 9,300 LED Lumens	\$9.90	Per Month
9,301 - 18,200 LED Lumens	\$10.85	Per Month
18,201 - 22,000 LED Lumens	\$11.55	Per Month
22,001 - 36,000 LED Lumens	\$14.20	Per Month
36,001 - 47,000 LED Lumens	\$20.45	Per Month
47,001 - 56,000 LED Lumens	\$33.90	Per Month
Rates for New Wooden Poles		
3,500 - 6,000 LED Lumens	\$14.91	Per Month
6,001 - 7,500 LED Lumens	\$15.96	Per Month
7,501 - 9,300 LED Lumens	\$16.61	Per Month
9,301 - 18,200 LED Lumens	\$17.56	Per Month
18,201 - 22,000 LED Lumens	\$18.26	Per Month
22,001 - 36,000 LED Lumens	\$20.91	Per Month
36,001 - 47,000 LED Lumens	\$27.22	Per Month
47,001 - 56,000 LED Lumens	\$40.61	Per Month

Electric

Rates for New Wooden Poles Served Underground

3,500 - 6,000 LED Lumens	\$19.68	Per Month
6,001 - 7,500 LED Lumens	\$20.73	Per Month
7,501 - 9,300 LED Lumens	\$21.38	Per Month
9,301 - 18,200 LED Lumens	\$22.26	Per Month
18,201 - 22,000 LED Lumens	\$23.03	Per Month
22,001 - 36,000 LED Lumens	\$25.68	Per Month
36,001 - 47,000 LED Lumens	\$31.99	Per Month
47,001 - 56,000 LED Lumens	\$45.38	Per Month

Flood Lighting FL Service

Availability: This monthly rental service is available to light outdoor areas, private streets, and private driveways by means of light emitting diode (LED) or other area lighting units only, as supplied by the City. This rental service is not available to light public, dedicated streets or highways.

Rates for Existing Wooden Poles

18,000 - 30,000 LED Lumens	\$17.05	Per Month
30,001 - 45,000 LED Lumens	\$19.10	Per Month

Rates for New Wooden Poles

18,000 - 30,000 LED Lumens	\$23.76	Per Month
30,001 - 45,000 LED Lumens	\$25.81	Per Month

Rates for New Wooden Poles Served Underground

18,000 - 30,000 LED Lumens	\$28.53	Per Month
30,001 - 45,000 LED Lumens	\$30.58	Per Month

Special Conditions: Rental fees include a 30-foot Class 5 pole supplied by the City. Customers requesting a pole more than 30 feet shall pay in advance the actual difference in cost between the 30-foot Class 5 pole and the pole requested. Luminaires installed remain the property of the City, which will maintain all Luminaires.

Additional monthly charges for underground conductors (OL/FL Rate) 150 - 250 Feet	\$1.50	Per Month (Added to Base Rate)
Additional monthly charges pertaining to Outdoor Lighting Rates Wooden Pole without Luminaire	\$8.00	Per Month

Public Lighting PL Service

Availability: Available only for the purposes of lighting streets, highways, parks, and other public places for municipal, county, state, and federal governments at locations inside the municipal limits on the City's distribution system. This schedule is not available for service to non-governmental entities.

Rates for Existing Wooden Poles

3,500 - 6,000 LED Lumens	\$7.30	Per Month
6,001 - 7,500 LED Lumens	\$8.40	Per Month
7,501 - 9,300 LED Lumens	\$9.20	Per Month
9,301 - 18,200 LED Lumens	\$10.40	Per Month
18,201 - 22,000 LED Lumens	\$11.00	Per Month
22,001 - 36,000 LED Lumens	\$13.15	Per Month
36,001 - 47,000 LED Lumens	\$19.25	Per Month
47,001 - 56,000 LED Lumens	\$31.55	Per Month

Rates for New Wooden Poles

3,500 - 6,000 LED Lumens	\$14.01	Per Month
6,001 - 7,500 LED Lumens	\$15.21	Per Month
7,501 - 9,300 LED Lumens	\$15.91	Per Month
9,301 - 18,200 LED Lumens	\$17.11	Per Month
18,201 - 22,000 LED Lumens	\$17.71	Per Month
22,001 - 36,000 LED Lumens	\$19.86	Per Month
36,001 - 47,000 LED Lumens	\$25.96	Per Month
47,001 - 56,000 LED Lumens	\$38.26	Per Month

Electric

Rates for New Wooden Poles Served Underground

3,500 - 6,000 LED Lumens	\$18.78	Per Month
6,001 - 7,500 LED Lumens	\$19.98	Per Month
7,501 - 9,300 LED Lumens	\$20.68	Per Month
9,301 - 18,200 LED Lumens	\$21.88	Per Month
18,201 - 22,000 LED Lumens	\$22.48	Per Month
22,001 - 36,000 LED Lumens	\$24.63	Per Month
36,001 - 47,000 LED Lumens	\$30.73	Per Month
47,001 - 56,000 LED Lumens	\$43.03	Per Month

Flood Lighting PL-FL Service

Availability: This monthly rental service is available to light outdoor areas, private streets, and private driveways by means of light emitting diode (LED), as supplied by the City. This rental service is not available to light public, dedicated streets or highways.

Rates for Existing Wooden Poles

18,000 - 30,000 LED Lumens	\$17.05	Per Month
30,001 - 45,000 LED Lumens	\$19.10	Per Month

Rates for New Wooden Poles

18,000 - 30,000 LED Lumens	\$23.76	Per Month
30,001 - 45,000 LED Lumens	\$25.81	Per Month

Rates for New Wooden Poles Served Underground

18,000 - 30,000 LED Lumens	\$28.53	Per Month
30,001 - 45,000 LED Lumens	\$30.58	Per Month

Special Conditions: Rental fees include a 30-foot Class 5 pole supplied by the City. Customers requesting a pole more than 30 feet shall pay in advance the actual difference in cost between the 30-foot Class 5 pole and the pole requested. Luminaires installed remain the property of the City, which will maintain all Luminaires.

Additional monthly charges for underground conductors (OL/FL Rate) 150 - 250 Feet	\$1.50	Per Month (Added to Base Rate)
Additional monthly charges pertaining to Outdoor Lighting Rates Wooden Pole without Luminaire	\$8.00	Per Month

Decorative Luminaires and/or Poles: The City has a defined selection of decorative luminaires and/or poles available. Decorative luminaires and/or poles can be installed upon customer request, at the City's option, at the basic rates plus an extra monthly decorative added charge equal to 1.4% of the installed cost difference between the luminaire and pole requested and the equivalent standard base rate luminaire and pole. The calculated monthly rate will be in effect for the life of the service.

Contract periods and terms for all luminaires/pole installations:

- Three years for all luminaires designated as standard by the City and bracket mounted on standard poles.
- Ten years for all luminaires designated as decorative by the City and for all standard luminaires mounted on supports other than standard wooden poles.
- All luminaires, poles, apparatus, and associated wiring remain the property of the City during the lifetime of the contract and during any length of service after the contractual period. As defined in City ordinance, additional lights, cameras, wireless devices, and other customer owned apparatus are not permitted on City owned poles. If lighting service is terminated either by the City or the customer, the City will remove all its facilities from customer's property and return the items to City inventories. City installed luminaires and/or poles are not available for sale to any customer, either during or at the discontinuance of lighting service.

Personnel and Equipment Charges/Fees

Request for relocation of existing facilities or damage to existing facilities will be charged at the following rates:

- All personnel will be billed at salary cost including 32% benefits and overhead.
- All equipment will be billed at prevailing FEMA rates in effect at the time of work order completion.
- Engineering/Project Management costs for all jobs will be billed as a flat 10% of the project cost.
- Warehousing costs will be billed as a flat fee of 10% of all materials used in the project.

Electric

Traffic Signal Service

Availability: Available only to municipalities in which the City owns and operates the electric distribution system, and to county, state, and federal authorities in areas served by the City, for the energy requirements of traffic and safety signal systems.

Basic Facilities Charge	\$9.50	Per Month
First 50 kWh	\$0.182296	Per kWh
More than 50 kWh	\$0.083642	Per kWh

Non-Residential Rates

Unless otherwise noted under each rate schedule, all categories under Non-Residential Rates are subject to a Billing Demand, a Minimum Bill requirement and a Power Factor Correction charge, a Purchase Power Adjustment and Extra Facilities Charge as outlined below:

Billing Demand: The Billing Demand each month shall be the largest of the following:

- The maximum integrated thirty-minute demand in the previous 12 months including the month for which the bill is rendered
- Fifty percent (50%) of the contract demand

Minimum Bill: The minimum bill shall be the bill calculated on the applicable rate including the Basic Facilities Charge, Demand Charge and Energy Charge, but the bill shall not be less than the amount determined as shown below according to the type of minimum selected by the City. Some rate schedules have different minimum bills, as noted below.

Monthly Minimum Bill	\$1.90	Per kWh per month of Contract Demand
----------------------	--------	--------------------------------------

If the customer's measured demand exceeds the contract demand, the City may, at any time establish the minimum based on the maximum integrated demand in the previous 12 months including the month for which the bill is rendered, instead of the contract demand.

Annual Minimum Bill	\$38.00	Per kWh per month of Contract Demand
---------------------	---------	--------------------------------------

The City may choose the Annual charge option if the customer's service is seasonal or erratic; or it may offer the customer a monthly minimum option. Unless otherwise specified in the contract, the billing procedure for annual minimums will be as follows: For each month of the contract year when energy is used, a monthly bill will be calculated on the rate above.

For each month of the contract year when no energy is used, no monthly amount will be billed. The bill for the last month of the contract year will be determined as follows:

- If the total of the charges for 12 months exceeds the annual minimum, the last bill of the contract year will include only the charge for that month.
- If the total of the charges for 12 months is less than the annual minimum, the last bill of the contract year will include an amount necessary to satisfy the annual minimum.

Power Factor Correction: When the average monthly power factor of the Customer's power requirements is less than 85%, the City may correct the integrated demand in kilowatts for that month by multiplying by 85% and dividing by the average power factor percent for that month.

Purchase Power Adjustment: The City's Purchase Power adjustment Rider is applicable to all service supplies under all rate schedules.

Extra Facilities Charge: A monthly "Extra Facilities Charge" equal to 1.7% of the installed cost of extra facilities necessary for service required under this schedule, but not less than \$25, shall be billed to the Customer in addition to the bill under the appropriate rate schedule, when applicable.

Electric

General Service 5-G

Availability: Service under this Schedule shall be used solely by the contracting Customer in a single enterprise, located entirely on a single, contiguous premise.

Basic Facilities Charge	\$49.00	Per Month
Plus Demand Charge		
Charge for the first 30 kW of billing demand	\$5.45	Per kW
Charge for all kW over 30 kW of billing demand	\$9.20	Per kW
Plus Energy Charge		
First 125 kWh per kW billing demand per month		
First 3,000	\$0.107023	Per kWh
Next 87,000	\$0.061405	Per kWh
Over 90,000	\$0.059096	Per kWh
Next 275 kWh per kW billing demand per month		
First 6,000	\$0.058286	Per kWh
Next 134,000	\$0.051007	Per kWh
Over 140,000	\$0.048697	Per kWh
All order 400 kWh per kW billing demand		
All kWh	\$0.047542	Per kWh

Rates subject to Billing Demand, Minimum Bill requirement, Power Factor Correction and Purchased Power Adjustment as outlined above.

General Service 5-GB (Not available to new customers)

Basic Facilities Charge	\$49.00	Per Month
Plus Energy Charge		
First 125 kWh per kW billing demand per month		
First 3,000	\$0.130428	Per kWh
Next 87,000	\$0.116880	Per kWh
Over 90,000	\$0.106283	Per kWh
Next 275 kWh per kW billing demand per month		
First 6,000	\$0.088578	Per kWh
Next 134,000	\$0.074359	Per kWh
Over 140,000	\$0.064434	Per kWh
All order 400 kWh per kW billing demand		
All kWh	\$0.061885	Per kWh

Rates subject to Power Factor Correction and Purchased Power Adjustment as outlined above.

Electric

General Service, All Electric 6-GA

Availability: Available only to establishments in which environmental space conditioning is required and all energy for all such conditioning (heat and cooling) is supplied electrically through the same meter as all other electric energy used in the establishment. However, if any such establishment contains residential housekeeping units, all energy for all water heating and cooking for such units is also supplied electrically.

Basic Facilities Charge	\$49.00	Per Month
Plus Demand Charge		
All kW of billing demand per month	\$8.60	Per kW
Plus Energy Charge		
First 125 kWh per kW billing demand per month (April - November)		
First 3,000	\$0.110027	Per kWh
Next 87,000	\$0.064409	Per kWh
Over 90,000	\$0.062100	Per kWh
First 125 kWh per kW billing demand per month (December - March)		
First 3,000	\$0.106795	Per kWh
Next 87,000	\$0.062529	Per kWh
Over 90,000	\$0.060290	Per kWh
Next 275 kWh per kW billing demand per month (April - November)		
First 6,000	\$0.061290	Per kWh
Next 134,000	\$0.054011	Per kWh
Over 140,000	\$0.051701	Per kWh
Next 275 kWh per kW billing demand per month (December - March)		
First 6,000	\$0.059504	Per kWh
Next 134,000	\$0.052441	Per kWh
Over 140,000	\$0.050200	Per kWh
For the Next 400 kWh per kW Billing Demand per Month (April - November)		
For all kWh per month	\$0.050546	
For the Next 400 kWh per kW Billing Demand per Month (December - March)		
For all kWh per month	\$0.049078	

Rates subject to Billing Demand, Minimum Bill requirement, and Power Factor Correction and Purchased Power Adjustment as outlined above.

The billing demand each month shall be the largest maximum integrated thirty minute demand measured during the month for which the bill is rendered.

Electric

Industrial Service 7-I

Availability: Available only to establishments classified as “Manufacturing Industries” by the North American Industrial Classification System (NAICS) Manual published by the Executive Office of the President, Office of Management and Budget, National Technical Information Service, and the U.S. Department of Commerce (most current edition).

Basic Facilities Charge	\$197.00	Per Month
Plus Demand Charge		
All kW of billing demand per month	\$8.85	Per kW
Plus Energy Charge		
First 125 kWh per kW billing demand per month		
First 3,000	\$0.109791	Per kWh
Next 87,000	\$0.065451	Per kWh
Over 90,000	\$0.063691	Per kWh
Next 275 kWh per kW billing demand per month		
First 140,000	\$0.055011	Per kWh
Over 140,000	\$0.053191	Per kWh
All order 400 kWh per kW billing demand		
All kWh	\$0.051291	Per kWh

Rates subject to Billing Demand, Minimum Bill requirement, and Power Factor Correction and Purchased Power Adjustment as outlined above.

The Billing Demand each month shall be the largest of the following:

- The maximum integrated thirty-minute demand in the previous 12 months including the month for which the bill is rendered.
- Fifty percent (50%) of the Contract Demand.

Building Construction Service 9-BC

Availability: Available only as temporary service to builders for use in construction of buildings or other establishments, which will receive, upon completion, permanent electric service from the City. This schedule is not available for permanent service to any building or other establishment, or for service to construction projects of types other than those described above. This Schedule is not available to owner-occupied dwellings. This Schedule is not available to rock crushers, asphalt plants, carnivals, fairs, or other non-permanent connections. Such service will be provided on the City's General Service Schedule.

Basic Facilities Charge	\$27.00	Per Month
First 50 kWh per month	\$0.100765	Per kWh
Over 50 kWh per month	\$0.081930	Per kWh

This rate is not subject to Billing Demand or Power Factor Correction. The Minimum Bill requirement is \$27.00 per month.

Other Charges: There will be no charge for connection and disconnection of the temporary service if the builder accepts delivery at a point where the City deems such delivery feasible; otherwise, there will be a charge as follows: Overhead service conductors, transformers, and line extensions as necessary to serve such requirements will be erected and dismantled at actual cost subject to credit for facilities which may remain in permanent service. The actual cost shall include payroll, transportation, and miscellaneous expense for both the erection and dismantling of the temporary facilities, plus cost of material used, less the salvage value of the material removed.

If the builder or sub contractors require additional temporary services at the same construction site, a charge, computed as in the foregoing, shall be made for each such service.

Electric

Time of Use and Miscellaneous Rates

General Service TOU

Availability: This schedule is available only to non-residential customers requiring electrical loads having a demand greater than or equal to 100kW during at least three months of a twelve-month period and an average annual load factor of at least 55%. Service under this Schedule should be used for a customer with a single enterprise located entirely on a single, contiguous premise.

Basic Facilities Charge	\$136.00	Per Month
Demand Charge		
On-Peak Demand Charge (June - September)	\$16.45	Per Month per kW
On-Peak Demand Charge (October - May)	\$11.80	Per Month per kW
Economy Demand Charge	\$4.30	Per Month per kW
Energy Charge		
All On-Peak Energy (June - September)	\$0.08478	Per Month per kWh
All On-Peak Energy (October - May)	\$0.08222	Per Month per kWh
All Off-Peak Energy (June - September)	\$0.05014	Per Month per kWh
All Off-Peak Energy (October - May)	\$0.04758	Per Month per kWh
On-Peak and Off-Peak Hours		
On-Peak Period Hours (Monday - Friday)		
June - September	1:00 p.m. - 7:00 p.m.	
October - May	6:00 a.m. - 9:00 a.m.	
Off-Peak Period Hours	All other weekday hours and all Saturday and Sunday hours.	

This rate is subject to Billing Demand, Minimum Bill, Purchase Power Adjustment and Power Factor Correction as outlined below. The Billing Demand each month for this rate schedule shall be calculated by combining the following two Billing Demands: Economy and On-Peak.

The On-Peak Billing Demand each month shall be the largest of the following:

- The maximum integrated thirty-minute demand measured during the on-peak period during the month for which the bill is rendered.

The monthly Economy Demand shall be defined as the difference between the monthly off-peak demand the monthly on-peak demand. The monthly Economy Demand shall not be less than zero.

Minimum Bill: The Minimum Bill shall be the bill calculated on the rate above, including the Basic Facilities Charge, Demand Charge, and Energy Charge.

Industrial Service TOU

Availability: This schedule is available only to Industrial Customers requesting electric service having loads with a demand greater than or equal to 100kW during at least three months of a twelve-month period and an average annual load factor of at least 55%. Service under this Schedule should be used for a Customer with a single enterprise located entirely on a single, contiguous premise.

Basic Facilities Charge	\$136.00	Per Month
Demand Charge		
On-Peak Demand Charge (June - September)	\$16.45	Per Month per kW
On-Peak Demand Charge (October - May)	\$11.80	Per Month per kW
Economy Demand Charge	\$4.30	Per Month per kW
Energy Charge		
All On-Peak Energy (June - September)	\$0.084780	Per Month per kWh
All On-Peak Energy (October - May)	\$0.082220	Per Month per kWh
All Off-Peak Energy (June - September)	\$0.050140	Per Month per kWh
All Off-Peak Energy (October - May)	\$0.047580	Per Month per kWh
On-Peak and Off-Peak Hours		
On-Peak Period Hours (Monday - Friday)		
June - September	1:00 p.m. - 7:00 p.m.	
October - May	6:00 a.m. - 9:00 a.m.	
Off-Peak Period Hours	All other weekday hours and all Saturday and Sunday hours.	

Electric

This rate is subject to Billing Demand, Minimum Bill, Purchase Power Adjustment and Power Factor Correction as outlined above. The Billing Demand each month for this rate schedule shall be calculated by combining the following two Billing Demands: Economy and On-Peak.

The On-Peak Billing Demand each month shall be the largest of the following:

- The maximum integrated thirty-minute demand measured during the on-peak period during the month for which the bill is rendered.

The monthly Economy Demand shall be defined as the difference between the monthly off-peak demand the monthly on-peak demand. The monthly Economy Demand shall not be less than zero.

Minimum Bill: The minimum bill shall be the bill calculated on the rate above, including the Basic Facilities Charge, Demand Charge, and Energy Charge.

Large Industrial Service TOU

Availability: Available only to non-residential loads with a demand greater than or equal to 2000kW during at least four months of a twelve-month period. Service under this Schedule should be used for a Customer with a single enterprise located on a single, contiguous premise.

Basic Facilities Charge	\$591.00	Per Month
Plus Demand Charge		
On-Peak Demand Charge	\$12.55	Per kW per Month
Economy Demand Charge	\$4.05	Per kW per Month
Energy Charge	\$0.039997	Per kWh per Month
On-Peak Hours		
April 1 - October 31 (Monday - Friday)	2:00 p.m. - 6:00 p.m.	
November 1 - March 30 (Monday - Friday)	7:00 a.m. - 10:00 a.m.	
Off-Peak Period Hours		
April 1 - October 31 (Monday - Friday)	All hours except the hours of 2:00 p.m. - 6:00 p.m.	
November 1 - March 30 (Monday - Friday)	All hours except the hours of 7:00 a.m. - 10:00 a.m.	

The rate is subject to Billing Demand, Minimum Bill, Purchase Power Adjustment, and Power Factor Correction as outlined above.

The On-Peak Billing Demand each month shall be the largest of the following:

- The maximum integrated one-hour demand measured during the on-peak period during the month for which the bill is rendered.

The monthly Economy Demand shall be defined as the difference between the monthly off-peak demand and the monthly on-peak demand. The monthly Economy Demand shall not be less than zero.

Minimum Bill: The minimum bill shall be the bill calculated on the rate above, including the Basic Facilities Charge, Demand Charge, and Energy Charge.

Reserve Capacity Rate

Availability: Applicable for any Customer who wishes to sell energy produced by a qualifying renewable energy generator to a Utility other than the City of Concord. Customers who utilize any part of the City of Concord's delivery system to wheel the Customer's renewable energy must comply with the City of Concord's Interconnection Policy and shall pay this Rate for Reserved Capacity on the City's system. The Customer shall compensate the City of Concord each month for Reserved Capacity at the sum of the applicable charge set forth below.

Monthly Delivery	\$1.15	Per kW of Reserved Capacity per Month
Underground Installation Fees		
Secondary Services (Up to 480v)		
Service to a Mobile Home	\$299.68	Per Installation
Underground Secondary installed to a second service on the same lot	\$26.30	Per foot (100 foot minimum)
Change of Service from overhead to underground is \$26.30 per foot plus cost of early retirement of overhead facilities.		
Primary Services (Up to 12,470v)		
Single phase primary service installed to a single residential customer	\$31.88	Per foot
Three phase primary service installed to a single residential customer	\$48.85	Per foot

Electric

Commercial and Industrial Energy Assessment Program

Through a partnership with ElectriCities, the City of Concord can provide an energy assessment program for our commercial and industrial customers. Fees for each assessment will vary depending on the scope of work. Please contact the Electric Systems Department at 704-920-5303 for more information.

Electric Meter Base Fee

The City of Concord will only connect to electric meter enclosures that are furnished by the City of Concord. All descriptions and fees that are affected are listed below. Payments for meter enclosure will be made at Alfred M. Brown Operations Center located at 635 Alfred Brown Jr Court SW (Purchasing Department). Payment must be made by credit or debit card.

200 amp single-phase overhead/underground	\$123.69	Per Meter
400 amp single-phase overhead/underground	\$306.78	Per Meter
200 amp poly-phase (3 phase) overhead/underground	\$224.97	Per Meter
400 amp poly-phase (3 phase) overhead/underground	\$402.22	Per Meter
200 amp single-phase underground mobile home pedestal	\$295.00	Per Meter

Downtown Event Power Service Fee

Organizations sponsoring events in the downtown area may use the electric service point(s) to power equipment. The fee covers the cost of power and labor to cut the service on and off. Payment should be submitted to the Chief of Police with the Parade/Demonstration/Assembly Permit Application.

Use fee for downtown event service point(s)	\$40.00	Per Application
---	---------	-----------------

For billing questions, contact Customer Care at 704-920-5555.

For questions about rates, contact the Electric Department at 704-920-5312.

Engineering

Permit Review Fees

Water Permit Application Review	\$250.00	Per Application
Wastewater Permit Application Review	\$550.00	Per Application
Driveway Permit Application Fee (Commercial Applications and Residential Additional Driveway or Relocation)	\$50.00	Per Application
PSA Application Extension Fee	\$500.00	Per Application
Master Utility Permit Fee	\$500.00	Per Application
Performance Bond Renewal Fee	\$500.00	Per Application
Performance Bond Renewal Late Fee	\$300.00	Per Application

Fire

Required Certificate of Compliance

Certificate of Compliance		
1 - 20,000 sq. ft.	\$50.00	Per Inspection
20,001 - 50,000 sq. ft.	\$100.00	Per Inspection
50,001 - 70,000 sq. ft.	\$200.00	Per Inspection
Greater than 70,000 sq. ft. (Sum of both rates)	\$50.00	Per Inspection
	\$0.0025	Per sq. ft.
Certificate of Compliance Re-Inspections	\$50.00	Per Inspection
Plans Review (Sum of both rates)	\$50.00	Per Review
	\$0.025	Per sq. ft.
Upfit Review (Sum of both rates)	\$50.00	Per Review
	\$0.025	Per sq. ft.
Site Plan Review	\$50.00	Per Review
Re-Review Fee (Applied to 3rd submittal and each resubmittal thereafter)	\$50.00	Per Review
Hydrant Flow Test	\$150.00	Per Hydrant
Temporary Power Inspection	\$50.00	Per Inspection
Load Merchandise Inspection	\$50.00	Per Inspection

Additional Information for Certificates of Compliance

1. For multi-tenant buildings, fees are per tenant.
2. For multiple buildings owned by the same owner(s)/developer(s), fees are assessed per building.
3. Individuals or companies that have no secured permits or Certificates of Compliance prior to beginning work or occupying the structure shall be charged double the listed amount.
4. Re-Inspections of the Sprinkler System, Fire Alarm System, or building for Certificate of Compliance will result in an additional fee per inspection.

Required Construction Permit

Automatic Fire Extinguishing Systems (Ansul / Sprinkler)	\$150.00	Permit Fee
	\$150.00	Test Fee**
Compressed Gases	\$150.00	Permit Fee
	\$150.00	Test Fee
Fire Alarm & Detection Systems	\$150.00	Permit Fee
	\$150.00	Test Fee**
ERRCS / BDA System	\$150.00	Permit Fee
	\$150.00	Test Fee**
Fire Pumps	\$150.00	Permit Fee
	\$150.00	Test Fee
Flammable & Combustible Liquids	\$150.00	Permit Fee
	\$150.00	Test Fee
Hazardous Materials	\$150.00	Permit Fee
	\$150.00	Test Fee
Industrial Ovens	\$150.00	Permit Fee
	\$150.00	Test Fee
Private Fire Hydrants	\$150.00	Permit Fee
	\$150.00	Test Fee
Spraying or Dipping Operations	\$150.00	Permit Fee
	\$150.00	Test Fee
Standpipe Systems	\$150.00	Permit Fee
	\$150.00	Test Fee

Note: Any system installation prior to plan review and/or permit being issued will incur a double fee.

** For any structure over 70,000 sq. ft., the test fee will be Total sq. ft. x .002 + \$150.00 (Does not include Hood System/Ansul)

Fire

Required Operational Permit

Amusement Buildings	\$150.00	Per Permit
Carnivals, Fairs, and Outdoor Concerts	\$300.00	Per Permit
Covered Mall Buildings	\$150.00	Per Permit
Exhibits and Trade Shows	\$150.00	Per Event
	\$2,500.00	Per Year
Explosives (Blasting)	\$100.00	1-Day Permit
	\$300.00	90-Day Permit
Liquids Use, Dispensing, Storage, Transportation	\$150.00	Per Permit
UGST / AGST Install, Alter, Remove, Abandon	\$250.00	Per Site
Change in Liquid in Tanks	\$150.00	Per Permit
Manufacture or Process Liquids	\$150.00	Per Permit
Liquid Dispensing - UGST / AGST to Vehicles	\$150.00	Per Permit
Liquid Dispensing - Tanker to Vehicles	\$150.00	Per Permit
Fumigation and Insecticidal Fogging	\$300.00	Per Permit
Vehicles in Assembly Buildings	\$150.00	Per Permit
Racking and Shelving (High Piled) Storage (Sum of both fees)	\$50.00	Per Permit
	\$0.025	Per each linear foot of Racking
Private Fire Hydrants	\$150.00	Per Permit
Pyrotechnic Special Effects Material / Fireworks	\$300.00	Per Day & Site
Spraying or Dipping	\$150.00	Per Permit
Tents and Canopies (Sum of both fees)	\$50.00	Per Permit
	\$0.01	Per sq. ft.

Required Other Charges & Fees

Emergency and Non-Emergency Services of Fire Personnel and Equipment

Appropriate personnel and apparatus necessary for a requested or required service will be determined by the Fire Chief.

Fire Personnel	Rank/Bank Required for Duty Hourly rate or portion of any hour, two-hour minimum charge	
Firefighter	\$19.65	Per hour per person
Engineer	\$25.46	Per hour per person
Lieutenant	\$27.88	Per hour per person
Fire Captain	\$33.79	Per hour per person
Battalion Chief (Operations)	\$53.70	Per hour per person
Division Chief	\$62.14	Per hour per person
Assistant Fire Marshal	\$38.95	Per hour per person
Deputy Fire Marshal	\$45.84	Per hour per person
Deputy Fire Chief	\$72.84	Per hour per person
Fire Chief	\$85.94	Per hour per person

Fire		
Equipment		
Ladder Truck (Aerial or Platform)	All equipment rates in this section are determined by the most recent FEMA Schedule of Equipment Rates located here: https://www.fema.gov/assistance/public/tools-resources/schedule-equipment-rates	
Engine (Pumper)		
Hazardous Material Unit		
Decon Unit		
ARFF Unit		
Heavy Rescue		
Mobile Command Unit/Bus		
USAR Unit		
Light Vehicles (Pick-ups)		
Trailers		
UTVs/ATVs		
Other Services		
Fire Flow Request/Special Request (fee per hydrant)	\$100.00	Per Hydrant
After Hours Inspection Review – Special Request	\$35.00	Per Hour, minimum of 2 hours
Expedited Plan Review – Special Request	\$150.00	Per Submittal
Other Inspections by Request – Special Request	\$100.00	Per Inspection
Re-Inspections (3rd visit or additional inspections)	\$50.00	Per Inspection
State License Inspection Fee	\$100.00	Per Inspection
Daycare License Inspection Fee	\$75.00	Per Inspection
Group Home License Inspection Fee	\$75.00	Per Year
Community Rooms (Fire Stations 8, 9, and 12) Rental Fee	\$40.00	Per hour (City Residents)
	\$80.00	Per hour (Non-City Residents)
	Waived	Charitable, Non-Profit, and Governmental
Community Rooms Refundable Deposit / Clean-Up Fee	\$50.00 - \$500.00	Per Rental
Extinguisher Recharge Use for Class	Varies	Current Market Rate per Extinguisher
Fire Extinguisher Program (On-Site Training Class at Fire Station #3)	\$50.00	Per Class
Fire Extinguisher Program (Off-Site Training Class at Requested Business)	\$75.00	Per Class
Fines by Violation		
Knox Box (May be issued after 75 days and 3 written notices)	\$500.00	Per Day
Burning Without a Permit - Residential	\$50.00	1st Offense
	\$100.00	2nd Offense (May be issued after one written notice.)
Burning Without a Permit - Commercial	\$500.00	Per stack or pile (1st Offense)
	\$1,000.00	Per stack or pile (2nd Offense - no notice required)
Code of Ordinances - Chapter 10 Violation	\$500.00	Per Day (May be issued without notice, usual practice is after 75 days and 3 written notices.)
Locked Exit / Exit Obstruction	\$500.00	1st Offense
	\$1,000.00	2nd Offense (May be issued without notice, in usual practice, verbal and written warnings precede citation.)
Fire Detection / Protection	\$250.00	1st Offense
	\$500.00	Per Day for any Recurring Violation (May be issued without notice, in usual practice, verbal and written warnings precede citation.)
Note: Assembly, Hazardous, Institutional Systems must be in service at all times or immediate fire watch provided or shut down and fine; all others a fire watch must be provided in a reasonable period of time and maintained.		
Access During Construction	\$1,000.00	Per Day (May be issued without notice, in usual practice, verbal and written warnings precede citation.)

Fire		
Occupancy without COC	\$1,000.00	Per Day (May be issued without notice, in usual practice, verbal and written warnings precede citation.) (Issued immediately for new structures and after 45 days for existing, disconnection of utility service may be used in lieu of fines.)
General Violations	\$100.00	Issued after 45 days and 3 written notices. Notices issued per item and not violation.
False Alarm (3 or more within 90 days)	\$250.00	Per Occurance (May be issued without notice, in usual practice issued on violation within 90 days after one written notice on the third violation. Alarms in rapid succession are considered an individual occurrence.)
Fire Lane Parking Violations	\$100.00	Per Occurance (May be issued without notice when vehicle is not occupied.)
Key Box Maintenance	\$100.00	Per Occurance (May be issued without notice when Knox Box is found to contain no key or incorrect key. In usual practice, one written warning precedes citation.)
Overcrowding	\$500.00	1st Offense
	\$1,000.00	2nd Offense (Issued at the time of violation after occupancy overcrowding conditions have been corrected. Third offense may constitute court proceedings. Offenses run calendar year.)
Permit Violations	2x Permit Fee	Charged when any permit for which work has been done prior to permit being issued.
Assault on a Fire Official	\$1,000.00	The subjection of any authorized fire inspector to physical abuse during an inspection shall be fined \$1,000.00 or a criminal offense of assault of \$1,000.00.
Matters Not Provided For	\$250.00	Any other violation of the Fire Code not specifically codified in Ch. 34 shall be fined \$250.00 (The Bureau Chief shall be consulted prior to the levying of any fine using this as the reference.)

Fire		
Hazardous Materials Storage Fees		
Solids (lbs.)	\$50.00	Less than 500 lbs.
	\$150.00	501 - 5,000 lbs.
	\$200.00	5,001 - 25,000 lbs.
	\$250.00	25,001 - 50,000 lbs
	\$300.00	50,001 - 75,000 lbs.
	\$300.00	Greater than 75,000 lbs.
	\$0.01	\$300.00 + \$0.01 x each additional lb. over 75,000
Liquids (gals)	\$50.00	Less than 56 gallons
	\$150.00	56 - 550 gallons
	\$200.00	551 - 2,750 gallons
	\$250.00	2,751 - 5,500 gallons
	\$300.00	5,501 - 10,000 gallons
	\$300.00	Greater than 10,000 gallons
	\$0.01	\$300.00 + \$0.01 x each additional gallon over 10,000
Gases (SCF)	\$50.00	Less than 200 SCF
	\$150.00	201 - 2,000 SCF
	\$200.00	2,001 - 10,000 SCF
	\$250.00	10,001 - 20,000 SCF
	\$300.00	20,001 - 40,000 SCF
	\$300.00	Greater than 40,000 SCF
	\$0.01	\$300.00 + \$0.01 x each additional SCF over 40,000
Note: Above fees exclude LPG and Medical Gases		
LPG (Excluding LPG used only for heating and cooking)	\$150.00	Per Tank
Medical Gases	\$150.00	Per Tank
Radioactive Materials	\$125.00	Any Amount
Hazardous Materials Reimbursement or Response fees are based on time and materials used per incident and as referenced in the Required Other Charges & Fees section. Additional fees may be charged as recommended by the Emergency Management Coordinator.		
Fire Inspection Program: Time Periods and Penalties		
1st Inspection (Initial)	\$0.00	No Cost
2nd Visit	Varies	Potential Civil Penalties may be issued after 30 days from 1st Inspection.
3rd Visit	Varies	Potential Civil Penalties may be issued after 30 days from 2nd Inspection.
4th Visit	Varies	Civil Penalties and Fines issued after 10 days from 3rd Inspection
5th Visit	Varies	Civil Penalties, Fines issued, Civil Action and Misdemeanor Charges issued after 10 days from 4th Inspection
Note: Imminent danger or life safety violation citation will be issued at the time of inspection.		

Parks & Recreation

Note: Returned check charge based on City of Concord Policy.

Credit card processing fee for customers will be 3% charge on the total credit card receipts with a minimum processing fee of \$2.00.

Recreation Fees

Recreation Fees for Adults

Adult Sports Leagues	Up to \$650	Per Team
Couch to 5K	\$20.00	Per Session
Road Races Registration – 5K	\$20.00	Per Runner (Early Registration)
	\$30.00	Per Runner (Regular Registration)
Road Races Registration – 10K	\$30.00	Per Runner (Early Registration)
	\$40.00	Per Runner (Regular Registration)

Road Race Sponsorship – Tiers ranging from \$100 to \$2,500

Recreation Fees for Youth

3 & 4 Clinics	\$40.00	Per Child (City Resident)
	\$80.00	Per Child (Non-City Resident)
Youth Sports	\$50.00	Per Child (City Resident)
	\$100.00	Per Child (Non-City Resident)
Golf	Contact Rocky River Golf Club for Pricing	
Tennis	Varies	\$20.00 - \$310.00 per class

Youth Sports Sponsorship - Tiers ranging from \$100 to \$2,500

Various Programs

Camps

Camps	Varies	Up to \$150 per week for City Residents and All Others
Summer Camp Deposit	\$20 per week	City Residents and All Others

Note: Summer Camp Dates are based on the Cabarrus County Schools calendar

Recreation Classes

Youth to Adult Classes	Varies	Free to \$120.00 per Class
Trips	Varies	Free to \$150.00 per Person per Trip
City Staff Registrations & Reservations	Varies	Resident Rate

Note: Session equals a class period.

Identification Cards

First Card	Free	City Residents
	\$10.00	Non-City Residents
Replacement Card for 18 years and older	\$3.00	Per Replacement Card (City Residents)
	\$10.00	Per Replacement Card (Non-City Residents)
Replacement Card for 17 years and under	\$1.00	Per Replacement Card (City Residents)
	\$1.00	Per Replacement Card (Non-City Residents)

Parks & Recreation

McInnis Aquatics Center

Admissions Fee

Youth (17 and Under)	\$2.00	Per Person (City Residents)
	\$4.00	Per Person (Non-City Residents)
Adults (18 and Older)	\$5.00	Per Person (City Residents)
	\$10.00	Per Person (Non-City Residents)
Group Admission (1½ Hour of Use)	\$2.00	Per Person

Pool Passes

Season Pass - Individual (Unlimited Visits)	\$60.00	Per Pass (City Residents)
	\$120.00	Per Pass (Non-City Residents)
Season Pass - Family (Unlimited Visits)*	\$100.00	Per Family (City Residents)
	\$200.00	Per Family (Non-City Residents)
Season Pass - Individual 55+ (Unlimited Visits)	\$30.00	Per Pass (City Residents)
	\$60.00	Per Pass (Non-City Residents)

* The Family Season Pass has a maximum household size of 6.

Aquatics Programs

Parent and Child (2 years and Under)	\$15.00	Per Lesson (City Residents)
	\$30.00	Per Lesson (Non-City Residents)
Water Aerobics (6 weeks)	\$25.00 - \$50.00	City Residents
	\$35.00 - \$70.00	Non-City Residents
Water Aerobics (Drop-In)	\$5.00 - \$10.00	Per Session
Swimming Lessons	\$35.00 - \$70.00	Per Session (City Residents and Non-City Residents)

Note: Payment must be made at the time of registration.

Private Parties and Special Events

The John F. McInnis Aquatic Center can be rented for private parties and special events.

Private Rentals - City Resident Rate	\$100.00	1st hour
	\$50.00	Optional 2nd Hour (2 Hour Maximum)
	\$25.00	Per Additional Lifeguard per hour*
	\$50.00	Refundable Security Deposit
Private Rentals - Non-City Resident Rate	\$150.00	1st hour
	\$75.00	Optional 2nd Hour (2 Hour Maximum)
	\$25.00	Per Additional Lifeguard per hour*
	\$50.00	Refundable Security Deposit

Note: Private rentals of the McInnis Aquatic Center include 2 lifeguards and can accommodate up to 50 guests.

* Additional lifeguards are required for parties with more than 50 guests. The number of additional lifeguards is required to maintain the coverage ratio of 1 lifeguard to 25 guests.

Parks & Recreation

Facility and Room Rental Fees

Refundable Deposits for All Facility and Room Rentals	\$50.00 - \$500.00	Per Reservation Date and Facility
Note: Please reference the Rules and Regulations for additional information regarding facility and room rentals.		
Rental Facilities and Rooms		
Meeting Room (Small)	\$25.00	Per Hour (City Residents)
	\$50.00	Per Hour (Non-City Residents)
Gym (2 hour minimum)	\$75.00	Per Hour (City Residents)
	\$150.00	Per Hour (Non-City Residents)
Recreation Center	\$150.00	Per Hour (City Residents)
	\$300.00	Per Hour (Non-City Residents)
Multipurpose Room (Large)	\$35.00	Per Hour (City Residents)
	\$70.00	Per Hour (Non-City Residents)
Community Room Buildings (Large)	\$40.00	Per Hour (City Residents)
	\$80.00	Per Hour (Non-City Residents)
Fire Station Community Rooms	\$40.00	Per Hour (City Residents)
	\$80.00	Per Hour (Non-City Residents)
Pickleball or Tennis Court* Reservations (with or without lights)	\$2.00	Per Hour (City Residents)
	\$4.00	Per Hour (Non-City Residents)
Outdoor Basketball Courts**	\$2.00	Per Hour (City Residents)
	\$4.00	Per Hour (Non-City Residents)
After Hours Staff Charge (All Facilities)	\$25.00	Per Staff Person per Hour (All Users)
* Tennis Courts are available on a first come, first serve basis. These are available at no charge. However, reservations are recommended. One Tennis Court and Pickleball Court is always available to the public. Reservations for any league or tournament should be made through the Athletic Office. ** Outdoor Basketball Courts are available on a first come, first serve basis. These are available at no charge. However, reservations are recommended. Reservations for any league should be made through the Athletic Office.		
Picnic Shelters and Amphitheatres		
Half-Day (Park Opening to 2pm or 3pm to Park Closing)	\$15.00	Per Hour (City Residents)
	\$30.00	Per Hour (Non-City Residents)
Full Day (Park Opening to Park Closing)	\$30.00	Per Hour (City Residents)
	\$60.00	Per Hour (Non-City Residents)
Note: Facility and room rental fees are due in full when making reservation. Rentals will require a refundable cleaning deposit of at least \$50.00 - \$500.00 (as stated in policy). Police security could be required at some functions.		

Parks & Recreation

Athletic Field Rental

Outdoor Athletic Field Reservation Deposits	\$50.00 - \$200.00	Per reservation date and field
Field Rental Grass	\$25.00	Per Hour (City Residents)
	\$50.00	Per Hour (Non-City Residents)
Lighting Fee	\$20.00	Per Hour (City Residents)
	\$40.00	Per Hour (Non-City Residents)
Field Rental- Turf	\$50.00	Per Hour (City Residents)
	\$100.00	Per Hour (Non-City Residents)
Field Prep for Baseball / Softball	\$25.00	One-Time Charge (All Users)
Field Prep for Soccer / Football	\$50.00	One-Time Charge (All Users)
Reserve for Tournaments or Spectator Event**	\$250.00	Per Field (All Users)

Outdoor Athletic Fields reservations are based on season and facility availability, not per individual date. Rates are the same regardless of weekday or weekend.

Note: Please reference the Rules and Regulations for additional information.

Diamond Ballfields included are: *Les Myers, McAllister, Gibson, WW Flowe, Hartsell, Caldwell and Webb

Soccer / Multi-Purpose Fields included are: *Dorton, *Caldwell, *WW Flowe, and Webb

* Denotes fields without lights

**To reserve a field for either a Tournament or a Spectator Event requires a Deposit ranging from \$100.00 - \$500.00, depending on the nature of the event and recommendation of the Parks & Recreation Director, and a 20% commission paid to the City of Concord from any revenues from the event. To be considered a Tournament Reservation, you must have a minimum of two consecutive full day facility reservations. A single tournament will not exceed three consecutive days.

Lake Fisher Boat Rental Fees

Children (Under 12)	Free with a licensed, paying fisherman	
Youth (Ages 12 - 16)	\$4.00	Per Person (City Residents)
	\$8.00	Per Person (Non-City Residents)
Adults (Ages 17 - 59)	\$5.00	Per Person (City Residents)
	\$10.00	Per Person (Non-City Residents)
Senior Citizens (Age 60+)	\$4.00	Per Person (City Residents)
	\$8.00	Per Person (Non-City Residents)

Parks & Recreation		
Clearwater Artist Studios		
Clearwater Gallery (2,249 SQ FT)		
Hourly Event Rental Rates		
Half Day	\$400.00	4-6 hours
Full Day	\$800.00	7-10 hours
Additional Hour after 10 hours	\$100.00	Per Hour
Refundable Cleaning Deposit	\$250.00	Per Rental
Artwork Exhibit Takedown Fee (Optional)	\$300.00	Per Rental
Clearwater Market and/or Greenspace		
Half Day	\$400.00	4-6 hours
Full Day	\$800.00	7-10 hours
Additional Hour after 10 hours	\$100.00	Per Hour
Refundable Cleaning Deposit	\$250.00	Per Rental
Definition of Spaces		
Clearwater Market	Covered, outdoor “market” space = all paved parking areas.	
Clearwater Greenspace	Green space between greenway and buildings for events; plus green lot on Cedar/Kerr Street for parking (if needed) and all paved parking areas. No access to indoor spaces or restrooms.	
Greenway Gallery or The Pass (Lower Level)		
Hourly Event Rental Rates		
Half Day	\$400.00	4-6 hours
Full Day	\$800.00	7-10 hours
Additional Hour after 10 hours	\$100.00	Per Hour
Refundable Cleaning Deposit	\$250.00	Per Event
Clearwater Ceramic Center		
Services & Programs	Varies	Free to \$1,200.00 per Activity
Studio Lease Rates		
Up to 250 sq. ft.	\$6.00	Per Sq. Ft. per Year
251 - 600 sq. ft.	\$5.75	Per Sq. Ft. per Year
601 - 1,499 sq. ft.	\$5.50	Per Sq. Ft. per Year
1,500+ sq. ft.	\$4.00	Per Sq. Ft. per Year
Additional Information		
Monthly Studio Lease Rates	Monthly Lease Rates will be rounded up to the nearest whole dollar amount. For example, the rent calculation for 225 sq. ft. studio at \$5.75/sq ft would equal \$1,293.75 or \$107.81 monthly. That amount would be rounded up to \$108.00. A 10% discount will be given to any tenant artist who pays for the full year in advance.	

Planning & Neighborhood Development

Applications for Commissions and/or Council Review

Voluntary Annexation Petitions Less than 3 Acres	\$300.00	Per Application
Voluntary Annexation Petitions 3 - 5 Acres	\$400.00	Per Application
Voluntary Annexation Petitions over 5 Acres and less than 9 Acres	\$500.00	Per Application
Voluntary Annexation Petitions 10+ Acres	\$1,000.00	Per Application
Text Amendment Fee	\$400.00	Per Application
Vested Rights Certification	\$400.00	Per Application
Appeal from a Final Order, Decision, or Interpretation	\$500.00	Per Application
Certificate of Appropriateness	\$40.00	Per Application
Appeal from a Code Enforcement Decision	\$50.00	Per Application
In House Trees	\$20.00	Per Application
After-the-Fact Certificate of Appropriateness	\$120.00	Per Application
Variance and Appeals	\$500.00	Per Application
Rezoning / Amendments to Conditional District	\$800.00	Per Application
Second Rezoning / Amendment in less than 12 months	\$800.00	Per Application
Land Use Plan Amendment	\$400.00	Per Application
Conditional District	\$1,000.00	Per Application
Special Use Permit	\$800.00	Per Application
Historic District Map Amendment	\$350.00	Per Application
Street, Alley, or Right-of-Way Closing	\$750.00	Per Application
Certification of Non-Conformity Adjustment	\$400.00	Per Application
Re-Advertisement Fee	\$300.00	Per Application
Small Cell Wireless Facility	\$100.00	Per Application (First 5 Applications)
	\$50.00	Per Application (6+ Applications) Up to 25 may be submitted as a bundled application
Small Cell Attachment Fee	\$50.00	Per Pole per Year
Eligible Facilities Request	\$100.00	Per Commercial Upfit
Substantial Modification	\$300.00	Per Application (Commerical Zoning Compliance Permit)
New Wireless Tower	\$600.00	Per Application (Special Use Permit)
Technical Consulting Fee for Small Wireless Facilities	Up to \$500.00	As Needed
Technical Consulting Fee for Eligible Facilities Requests and Co-locations	Up to \$1,000.00	As Needed

Publications

Historic Handbook and Guidelines	\$20.00	Per Copy
----------------------------------	---------	----------

Planning & Neighborhood Development

Permits

A 5% Technology Fee is added to each of the following Permit Fees

New Construction (Zoning Clearance Approval/Permit)

Single Family	\$100.00	Per Permit
Multi-Family - 2 - 4 Units (Sum of Both Fees)	\$100.00	Per Permit
	\$10.00	Per Unit
Multi-Family - 5+ Units (Whichever is Greater)	\$300.00	Per Permit
	\$0.04	Per sq. ft.
Commercial (Whichever is Greater)	\$300.00	Per Permit
	\$0.04	Per sq. ft.

Industrial

1st Acre Impervious	\$75.00	1st Acre
Every Additional Impervious Acre	\$500.00	Each Additional Acre
Every Pervious Acre	\$100.00	Per Pervious Acre

Grading / Paving / Land Disturbing Approval Permit

Less than 1 Acre	\$200.00	Per Permit
1 – 5 Acres	\$400.00	Per Permit
Over 5 Acres	\$600.00	Per Permit

Flood Study Review Permit

	\$500.00	Per Permit
--	----------	------------

Additions, Accessory, Upfits (Zoning Clearance Approval / Permit)

Residential	\$50.00	Per Permit
Commercial Addition / Accessory (Whichever is Greater)	\$100.00	Per Permit
	\$0.03	Per sq. ft.
Commercial Upfit	\$100.00	Per Permit
Industrial Addition / Accessory (Whichever is Greater)	\$225.00	Per Permit
	\$0.03	Per sq. ft.
Industrial Upfit	\$100.00	Per Permit
Certificate of Compliance (Final Approval / Acceptance for all Non-Residential Projects)	\$100.00	Per Application

Temporary Permits

Temporary Construction Trailer	\$100.00	Per Permit
Temporary Use Permit	\$100.00	Per Permit
Temporary Power Compliance	\$50.00	Per Permit (Fire fee may apply)

Sign Permits

Wall Mounted, Projecting, or Canopy	\$60.00	Per Permit
Ground Mounted	\$140.00	Per Permit
Outdoor Advertising	\$500.00	Per Permit
Change of Panel	\$40.00	Per Permit

Miscellaneous

Home Occupation Permit	\$50.00	Per Permit
Change of Use Permit	\$50.00	Per Permit
Architectural Review Permit (Shopping Centers)	\$50.00	Per Permit
Re-Review (After 3 Submittals)	\$50.00	Per Re-Review
Sum of Both Fees	\$0.01	Per sq. ft.
Zoning Verification Permit / ABC Letter	\$75.00	Per Permit
Certificate of Non-Conformity Permit	\$100.00	Per Permit
Fine for Construction Without a Permit	Varies	2x Permit Fee
Permit Renewal	\$40.00	Per Renewal

Planning & Neighborhood Development

Subdivision Permits

Preliminary Plats (New Submittals)

Less than 2 Acres	\$100.00	Per Submittal
2 – 10 Acres	\$200.00	Per Submittal
10 – 25 Acres	\$300.00	Per Submittal
Over 25 Acres	\$400.00	Per Submittal
Preliminary Plat Extensions	\$100.00	Per Submittal

Construction Plans

Less than 2 Acres	\$175.00	Per Submittal
2 – 10 Acres	\$400.00	Per Submittal
10 – 25 Acres	\$500.00	Per Submittal
Over 25 Acres	\$50.00	Per Additional Acre over 25 Acres
RTAP Fee (Revision to Approved Plans)	\$75.00	Per Revision

Final Plat Review

Less than 2 Acres	\$80.00	Per Submittal
2 – 10 Acres	\$125.00	Per Submittal
10 – 25 Acres	\$200.00	Per Submittal
Over 25 Acres	\$300.00	Per Submittal

GIS Fees

Maps

GIS Map – 11” X 17” or 18” X 24”	\$1.00	Per Map (Includes Sales Tax)
GIS Map – 24” Wide	\$5.00	Per Map (Includes Sales Tax)
GIS Map – 30” Wide	\$10.00	Per Map (Includes Sales Tax)
GIS Map – 36” Wide	\$15.00	Per Map (Includes Sales Tax)
GIS Map – 42” Wide	\$20.00	Per Map (Includes Sales Tax)
Custom Requests	\$40.00	Per Hour

Non-Profit Office Rental Rates - 66 Union Street South

Office #1 - 175 sq. ft.	\$414.00	Per Month
Office #2 - 221 sq. ft.	\$525.00	Per Month
Office #3 - 177 sq. ft.	\$419.00	Per Month
Office #4 - 128 sq. ft.	\$302.00	Per Month
Office #5 - 317 sq. ft. (Two Offices with One Access)	\$753.00	Per Month
Office #6 - 153 sq. ft.	\$366.00	Per Month
Office #7 - 153 sq. ft.	\$366.00	Per Month
Office #8 - 253 sq. ft.	\$600.00	Per Month
Office #9 - 297 sq. ft. (Small Sink and Closet)	\$706.00	Per Month
Office #10 - 129 sq. ft.	\$308.00	Per Month

Note: Rates are subject to an annual 3% increase or a greater percentage based on the increase in the Consumer Price Index for all Urban Consumers.

Miscellaneous Fees

House Plans for Homes Constructed by the City	\$50.00	Per Set
Land Use Plans	\$30.00	Per Set

Police & Code Enforcement

Police Department

Parking Fines		
Single Violation	\$10.00	Per Violation
2 - 5 Violations (Annually)	\$10.00	Per Violation
6 - 10 Violations (Annually)	\$20.00	Per Violation
10 or More Violations (Annually)	\$40.00	Per Violation
Cruising Fine	\$25.00	Per Violation (Please refer to City Ordinance for delinquency charges or subsequent violations)
Copy Fee	\$1.00	Per Copy
Fingerprinting Fee (Includes 1 Card)	\$10.00	Each
Additional Cards	\$5.00	Per Additional Card
Application Fee for City-Sponsored Festival with Private Alcohol Sales	\$50.00	Per Application
Downtown Event Power Service Fee: Events requiring electric service are subject to fees as published in Electric Department Miscellaneous Rates. Fees are collected by Chief of Police at time of permit for Parade/Demonstration/Assembly Permits.		

Alarm Ordinance Fees

Alarm Permit	\$10.00	Per Location
Penalty for Failure to Obtain Permit	\$200.00	Per Each False Alarm
Penalty for Prohibited Acts as defined by the Ordinance	\$200.00	Per Occurrence
Penalty for Operating an Alarm Without Permit	\$200.00	Per Occurrence
Civil Penalties for False Alarms within Permit Year		
1st & 2nd False Alarm	\$0.00	No Fee
3rd - 5th False Alarm	\$50.00	Per Occurrence
6th & 7th False Alarm	\$100.00	Per Occurrence
8th & 9th False Alarm	\$250.00	Per Occurrence
10+ False Alarms	\$500.00	Per Occurrence and Revocation of Alarm Permit
Reinstatement of a Revoked Alarm Permit	\$100.00	Per Occurrence
Return Check Service Charge	\$25.00	Per Returned Check

HR218 Administrative Costs	\$50.00	Per Occurrence
-----------------------------------	---------	----------------

Precious Metal Dealer Permits and Fees

SBI Processing Prints	\$38.00	Per Occurrence
Concord Police Fingerprinting	\$10.00	Per Occurrence
Application/Permit Issuance	\$180.00	Per Application
Employee Permit	\$3.00	Per Employee
Special Occasion Permit	\$180.00	Per Permit
Exemption Permit	\$5.00	Per Permit

Police & Code Enforcement

Code Enforcement

Civil Penalties

General Code Enforcement Penalty	\$500.00	Per Violation
Code Non-Compliance Penalty	\$175.00	Per Violation
Chronic Violator Penalty	\$275.00	Per Violation
Civil Penalty for Failure to Respond or Pay General Code (Enforcement Penalty within 15 days)	\$100.00	Per Violation

CDO Violations - First Offense

Warning Period	\$100.00	Per Day
CDO Repeat Violation within 36 Months	\$300.00	Per Day
Livestock Violation (Sum of Both Fees)	\$500.00	Per Violation
	\$175.00	Administrative Fee
30-161 Property Nuisance Violation (Sum of Both Fees)	\$175.00	Administrative Fee
	Varies	Cost of Removal (5 days after notification)

Noise Violation

	\$500.00	Per Violation
--	----------	---------------

Yard Sale Violation

1st Offense	\$25.00	Per Violation
2nd Offense	\$50.00	Per Violation
3rd Offense	\$250.00	Per Violation
Street Cleanliness	\$50.00	Per Violation
Parking & Storage of Certain Violations	\$100.00	1st Day
	\$100.00	Per Day Thereafter

Graffiti Violations

Graffiti Violation - Option 1	\$100.00	Per Day after 5 Calendar Days
Graffiti Violation - Option 2 (Sum of Both Fees)	\$175.00	Administrative Fee
	Varies	Cost of Removal

Debris Removal Fees

½ Truck or Trailer Load Up to Two (2) Tons	\$200.00	Per Removal
One (1) Truck or Trailer Load Up to Four (4) Tons	\$400.00	Per Removal
Anything Over One Trailer or Over Four (4) Tons	Varies	Send out to bid request to approved contractors

Police & Code Enforcement

Minimum Housing Fees

Minimum Housing Standards Failure to Comply	\$200.00	Per Day
Minimum Housing Inspection Fees		
Each Inspection After First Inspection	\$100.00	Per Additional Inspection
Each Inspection Following Failure to Remedy a Violation After the Issuance of a Citation	\$325.00	Per Additional Inspection
Each Inspection Disclosing Any Violations Within the Same 12-month Period	\$625.00	Per Additional Inspection

Other Fees: Property owner shall be charged for any additional costs incurred in prosecuting an enforcement action on the property including but not limited to any publication for legal notices.

Civil Penalty: Civil penalty, per violation per day, for each and every subsequent day that the dwelling unit remains in violation and until such time as the responsible party schedules an inspection resulting in a finding that the violations are corrected.

Mowing, Trimming, and Collecting Miscellaneous Loose Trash Fees

Residential Lots One (1) Acre and Under	\$100.00	Per Occurrence
Residential Lots between One (1) and Two (2) Acres	\$200.00	Per Occurrence
Residential Lots Over Two (2) Acres	Varies	Send out to bid request to approved contractors
Vacant Lots One (1) Acre and Under	\$90.00	Per Occurrence
Vacant Lots between One (1) and Two (2) Acres	\$180.00	Per Occurrence
Vacant Lots Over Two (2) Acres	Varies	Send out to bid request to approved contractors

Taxicab Permit Fees

New Driver Permit	\$25.00	Per Permit
Driver Permit Renewal	\$15.00	Per Permit
Driver Permit Transfer	\$5.00	Per Permit

Taxicab Violation Civil Penalties

First Violation in 12-Month Period	\$50.00	First Violation
Successive Penalties in 12-Month Period	\$100.00	Per Violation

Rocky River Golf Club

In-Season Rates (March 10th - December 1st)

Note: Increases not to exceed \$5.00 from published rates, as market conditions allow.

Regular Rates	Monday - Thursday	Friday	Saturday - Sunday
Cart Fee, included in all rates (except Walking/Juniors)	\$18.00	\$18.00	\$18.00
Eighteen Hole (Includes Cart)	\$62.00	\$72.00	\$82.00
Nine Hole (A)	\$40.00	\$45.00	\$49.00
Twilight (B)	\$42.00	\$50.00	\$55.00
Juniors (Cart Fees Extra) (F)	\$27.00	\$30.00	\$32.00
Junior Nine Hole (Cart Fees Extra)	\$15.00	\$16.00	\$17.00
Walking (G)	\$42.00	\$52.00	\$62.00
Replay Round (on Availability)	\$31.00	\$36.00	\$41.00
Replay Round – Nine Hole (on Availability)	\$20.00	\$23.00	\$25.00

Discounted Rates

Eighteen Hole – Concord Resident (B)	\$42.00	\$52.00	\$62.00
Nine Hole – Concord Resident (A)	\$26.00	\$30.00	\$34.00
Senior (C) / College (D) / Public Service (E)	\$47.00	\$52.00	N/A
UNC Charlotte Athletics Employees (H)	\$20.00	\$20.00	\$20.00
City of Concord Employees (H)	\$20.00	\$20.00	\$20.00
Guests of UNC Charlotte Athletics & Concord Employees (H)	\$35.00	\$35.00	\$35.00

Winter Rates (December 1st - March 9th)

Note: Increases not to exceed \$5.00 from published rates, as market conditions allow.

Regular Rates (Includes Cart except for Walking & Juniors)	Monday - Thursday	Friday	Saturday - Sunday
Eighteen Hole (Includes Cart)	\$60.00	\$65.00	\$75.00
Nine Hole (A)	\$35.00	\$40.00	\$45.00
Twilight (B)	\$42.00	\$50.00	\$55.00
Juniors (Cart Fees Extra) (F)	\$27.00	\$30.00	\$32.00
Junior Nine Hole (Cart Fees Extra)	\$15.00	\$16.00	\$17.00
Walking (G)	\$40.00	\$45.00	\$55.00
Replay Round (on Availability)	\$31.00	\$36.00	\$41.00
Replay Round – Nine Hole (on Availability)	\$20.00	\$23.00	\$25.00

Discounted Rates

Eighteen Hole – Concord Resident (B)	\$42.00	\$52.00	\$62.00
Nine Hole – Concord Resident (A)	\$26.00	\$30.00	\$34.00
Senior (C) / College (D) / Public Service (E)	\$47.00	\$52.00	N/A
UNC Charlotte Athletics Employees (H)	\$20.00	\$20.00	\$20.00
City of Concord Employees (H)	\$20.00	\$20.00	\$20.00
Guests of UNC Charlotte Athletics & Concord Employees (H)	\$35.00	\$35.00	\$35.00

(A) On availability, 9 Holes riding must be after 12 p.m. on weekends

(B) City of Concord Residents receive a discount with a valid Government Issued ID

(C) Seniors (Age 60+)

(D) College (with current valid ID)

(E) Public Service (Active duty military, police, fire, and EMS personnel with proper ID)

(F) Juniors (17 years and under with proper ID, Parent/Guardian required before 2 p.m.). Carts are not offered without a current license.

(G) Walking is permitted any time Monday through Sunday

(H) UNC Charlotte Athletics Employees and City of Concord Employees must contact the Rocky River Golf Club directly to utilize these rates. There is a maximum of 3 guests that can accompany a qualifying employee of UNC Charlotte Athletics or the City of Concord.

Rocky River Golf Club

Group Tournament Rates

Base Group Tournament rates start at \$70 and applies to all seasons.

Golf Course staff will set rate dependent upon prime play times, tournament sponsor (e.g. Charity-501c, Non-Charity or Corporate) and contracted performance (e.g. food, beverages, and merchandise)

Annual Golf Plans

Annual Golf Plans expire one year from the date of purchase and are non-refundable.

Unlimited Play: Monday - Sunday

Concord Residents	\$3,000.00	Per Year
Non-City Residents	\$4,500.00	Per Year
Additional Family Members (Spouse or Child in the same household)	\$1,500.00	Per Person per year

Benefits of Unlimited Play Golf Plans Include:

- Unlimited green fees any time
- Range balls (up to 1 large basket per day)
- Priority access to tee times (Plan participants may reserve tee times up to 10 days in advance)
- 10% discount on merchandise, except sale items
- 10% discount on food purchases
- Complementary USGA Handicap Service

Weekday Golf Plans - Unlimited Play Monday - Friday (Excluding Federal Holidays)

Concord Residents	\$2,000.00	Per Year
Senior Concord Residents (Age 60+)	\$1,730.00	Per Year
Non-City Residents	\$3,200.00	Per Year
Additional Family Members (Spouse or Child in the same household)	\$1,100.00	Per Person per year

Benefits of Annual Golf Plans Include:

- Unlimited green fees Monday - Friday
- Range balls Monday - Friday (up to 1 large basket per day)
- Priority access to tee times (Plan participants may reserve tee times up to 10 days in advance)
- 10% discount on merchandise, except sale items
- 10% discount on food purchases
- Complementary USGA Handicap Service

Legacy Cart Plan

	\$1,500.00	Per Person
--	------------	------------

Requirements for Legacy Cart Plan

- Must have participated in unlimited cart plan continuously since June 30, 2018 or earlier to be eligible to continue under the Legacy Cart Plan.

Solid Waste & Recycling

Residential Garbage, Recycling, and Bulky Collection

Residential Solid Waste Fee	\$4.50	Per Residential Unit per Month
Residential Yard Waste Removal (Bagged Waste)	No Charge	As Allowed by Ordinance
Yard Waste Limb Removal (Residential based on volume)		
< 6 Cubic Yards (CY)	No Charge	As Allowed by Ordinance
7-10 Cubic Yards (CY)	\$100.00	Per Collection/Disposal Charge
11-20 Cubic Yards (CY)	\$150.00	Per Collection/Disposal Charge
21+ Cubic Yards (CY)	\$200.00	Per Collection/Disposal Charge
Yard Waste Removal (Vacant Lots Zoned Residential)		
< 2 Cubic Yards (CY)	No Charge	
2 – 5 Cubic Yards	\$150.00	Minimum Per Collection
5+ Cubic Yards (Sum of Both Fees)	\$150.00	Per Collection
	\$30.00	Per Each Addition CY over 5 CY
Second Chance Loose Leaf Collection (Available after loose-leaf season) ¹	\$75.00	Per Collection
Bulky Waste Collection for Residential Properties that Exceed Collection Limits	\$50.00	Per Collection (Up to 5 items or any portion thereof)
Residential Garbage Rollout Containers		
1st Container	No Charge	
2nd and 3rd Container (Maximum of 3 Containers: 1 Green, 2 Brown)	\$12.00	Per Month per Container
Residential Recycling Rollout Containers (1 - 3 Containers)	No Charge	
Residential Rollout Container Left at Curb After Collection Day ⁴	\$25.00	Per 95 gallon rollout cart
Lost or Damaged Rollout Container Replacement (Beyond wear and tear)	\$70.00	Per 95 gallon rollout cart

Code Enforcement Removal Fees

Yard Waste Removal/Code Enforcement Collection (Sum of Both Fees) ^{2,5}	\$125.00	Minimum Charge (Up to 10 CY)
	\$15.00	Per Each Additional CY (If greater than 10 CY)
Special Load Collection/Code Enforcement Cleanup ^{3,5}	\$125.00	Minimum Charge (Less than 10 CY)
	\$15.00	Per Each Additional CY (If greater than 10 CY)
Discarded TVs and Computer Equipment ⁵	\$100.00	Minimum Charge
	\$25.00	Per Item
White Goods & Scrap Metal Removal ⁵	\$100.00	Minimum Charge
	\$25.00	Per Item
Auto or Truck Tire Removal ⁵	\$100.00	Minimum Charge
	\$25.00	Per Tire
Basketball Goal Removal from Public Right-of-Way	\$150.00	Per Offense

Solid Waste & Recycling

Note 1: Second Chance Loose-leaf Collection Program provides a limited number of scheduled appointments available to Customers for \$75.00 to collect loose leaves placed at the curb after the end of loose-leaf season. These appointments are available on a first-come, first-served basis. Everyone else who places loose leaves to the curb will be required to bag their leaves or be subject to Code Enforcement action with removal fees beginning at \$100.

Note 2: Yard Waste Removal (where fees apply)/Code Enforcement Collection Fee applies to yard waste placed at the curb un-bagged (grass clippings, leaves after loose-leaf season has ended, etc.), improperly bagged yard waste (plastic bags, clear or any color), or trees, tree limbs, brush and other materials that exceed established limits for curb placement or have been cut or deposited by a commercial tree service, arborist or forester that are not to be collected by the City. These situations are subject to Code Enforcement Actions.

Note 3: Special Load Collection/Code Enforcement Cleanup Fee applies to bulky waste/building materials/large trash piles placed at curb that do not follow City guidelines or that exceed established limits for curb placement and do not utilize a roll-off container. Examples are loose material (clothes, insulation, or other building material, etc.) dropped at curb, failure to place materials in brown compostable yard waste bags or individually-owned containers, debris piles in excess of 4 CY or total volume of materials exceeding 10 CY size limit (10 rollout cart sized-pile). These situations are subject to Code Enforcement Action.

Note 4: Residents who place or leave their garbage containers and recycling containers on the street in violation of this policy shall receive a violation notice for the first and second offense within a one-year period. Third or future violations within one year will result in a \$25.00 civil penalty.

Note 5: Fee only applies when collection is not consistent with ordinance.

Commercial Waste

This ordinance applies to all business, commercial, office, multi-family housing, industrial and institutional segments including schools, churches, day care centers, and non-profit organizations.

City Commercial Rollout Customers

Commercial Rollout Service	\$20.00	Per Month per Cart
A. Service performed by the City's contract collector B. City to bill for carts on utility bills per city policy C. Rollout must be approved by Solid Waste Director D. Only City carts may be used E. Residential recycling rollout cart service is available to customers subscribing to City-provided Commercial Garbage Rollout Service. Limit of three (3) recycling carts per rollout subscription. If the customer needs more than three (3) carts, then the customer shall obtain the Solid Waste Director's approval. Any business can sign up for Rollout Recycling Service.		
Rollout Container left at curb after Collection Day ⁴	\$25.00	Per 95 gallon cart

Qualifications for Commercial Rollout Cart Service: Commercial generators operating out of houses or storefront buildings may request rollout container service where dumpster service is not available or practical as determined by the Solid Waste Director. Each building is limited to a minimum number of rollout containers required to meet the waste generated by the commercial occupants in the building(s). Commercial generators in "strip malls" are required to use dumpster service and are encouraged to partner with adjacent commercial generators for the service. Other dumpster exceptions granted by the Director shall receive the number of rollout containers necessary for the waste stream generated. The City-established fee for Commercial Rollout container service shall apply and commercial generators will be billed by the City monthly as part of the City utility bill and will be billed for the number of carts in their possession, not the number collected. Billing shall be in accordance with the City utility billing and collection policy. Only City of Concord rollout containers are emptied. These containers remain the property of the City of Concord. City operated public-housing facilities may utilize rollout containers and per N.C.G.S. § 160A-314 (a2) a reduced Public Housing billed by the City for such low-income customers shall apply and is adjusted annually according to the Consumer Price Index (CPI).

Solid Waste & Recycling

Dumpster Service

- Commercial generators may contract directly with any waste hauler for service.
- Except as otherwise provided herein, all commercial generators shall utilize dumpster service for their waste.

Dumpster Service Exceptions: In the event a commercial generator cannot comply with dumpster service policies due to logistical items including but not limited to space or access limitations or other service-related factors, the Solid Waste Director or his/her delegate has the authority to grant exceptions for good cause shown. Such exceptions are subject to the limited rollout container policies below.

Multi-Family Housing Service

1. Multi-family residence is defined by any apartment or group of apartments, townhomes, or condominiums, having seven dwelling units or more. Developments including duplexes and/or other multiple dwelling units that take indirect access from a public right-of-way and collectively exceed 6 dwelling units total are classified as a commercial multi-family development for waste disposal purposes regardless of the number of parcels occupied, the configuration of property or zoning lines, or the number of owners.
2. Single-family residence is defined by any detached dwellings designed, permitted, and built as a single-family dwelling unit, mobile home, or duplex, triplex, or quadplex, apartment or group of apartments, or townhomes having 6 or less dwelling units, or any number of condominiums will be residentially served at no charge by the City and may use rollout carts.
3. Developments with 7 or more units (e.g. apartment complexes) are required to utilize dumpsters (unless an exception is granted) and pay for container rental and waste disposal. Complexes are required to provide one 8 CY container per 25 units emptied twice per week. Alternatively, the owner may provide a recycling program equal to city residential curbside recycling program with sufficient tenant participation to reduce waste production to justify once per week servicing of each dumpster.
4. Multi-family housing owners/managers may use any hauling firm. The Solid Waste Director or his/her delegate may grant dumpster exceptions in the event that logistical problems prevent dumpster service from occurring at any given multi-family housing location. Such exemptions shall be subject to the limited rollout container policy above.
5. The City will provide information regarding the location of recycling drop off centers to multi-family housing complexes as well as technical assistance in implementing a multi-family recycling program at the complex. The cost to implement and maintain a Multi-Family Housing recycling program will be entirely the expense of the Multi-Family Housing Complex's owner/manager.
6. Multi-Family Housing Complexes are considered commercial operations for the purpose of waste disposal and are responsible to arrange for and pay for disposal of all waste generated from these facilities. The City of Concord does not provide yard waste, bulky waste, building materials, garbage collection or disposal, or recycling services to these facilities.
7. Bulky item pick-up service may be requested at Multi-Family Housing who have large items, such as large household appliances (white goods) and old furniture that are too large to be placed in a commercial container. This service is provided for a fee for the collection of up to five items or any portion thereof. Collection of Bulky Items must be scheduled through the Customer Care Center and payment must be received in advance.

Condominiums

1. Condominium service shall be considered residential service and provided at no cost by the City.
2. All new condominium complexes to be constructed in the City of Concord shall be designed and built to allow the use of dumpsters, providing one 8 CY container per the equivalent of 25 two-bedroom units.
3. Existing condominium complexes shall utilize dumpsters wherever logistically practical as determined by the Solid Waste Director or his/her delegate. Complexes designed and built in a "townhouse" style with detached units may be serviced using rollout carts if deemed practical to do so by the Solid Waste Director.
4. City of Concord will pay for residential rollout or dumpster waste removal at condominium complexes.

Stormwater Services

Stormwater Rates

Equivalent Runoff Unit (ERU) Rate	\$6.19	Per Month
Single Family Residential - Including Mobile Homes		
Less than 1,890 sq. ft. of impervious area	\$3.71	Per Month (0.6 x ERU Rate)
1,890 - 5,506 sq. ft. of impervious area	\$6.19	Per Month (1.0 x ERU Rate)
Greater than 5,507 sq. ft. of impervious area	\$11.14	Per Month (1.8 x ERU Rate)
Multi-Family Residential (Including Apartments, Condominiums, Townhomes)		
	\$6.19	Per Month per Unit (1.0 x ERU Rate)
Other Properties		
	\$6.19	Per Month per 3,120 sq. ft. of impervious surface (1.0 x ERU Rate)

Stormwater Services

Construction of Stormwater Structure	Varies	Cost of Time and Materials
Street Debris Removal (Sum of Both Fees)	\$400.00	First Hour
	\$150.00	Per Each Additional Hour or Portion Thereof
Ditch Cleaning (applies to removal of yard waste or other waste debris obstructing drainage; not for routine ditch maintenance) (Sum of Both Fees)	\$125.00	First Hour
	\$80.00	Per Each Additional Hour or Portion Thereof

Maintenance Assessments

Assessments for maintenance of stormwater control facilities may periodically be made pursuant to the Code of Ordinances § 60-88 and Article 4 of the Concord Development Ordinance based on actual City costs.

Tax

Tax Rates

Ad Valorem Tax Rate	42¢	Per \$100 of Assessed Valuation
Municipal Service District Tax Rate	16¢	Per \$100 of Assessed Valuation

Motor Vehicles

A \$25.00 General Municipal Vehicle Tax * is levied and a \$5.00 Municipal Vehicle Tax for Public Transportation** is levied for a total license tax of \$30.00 on every motor vehicle resident within the City of Concord and licensed or required to be licensed by the State of North Carolina. Of the General Municipal Vehicle Tax, \$5.00 is dedicated exclusively to Sidewalk Construction.

* N.C.G.S. § 20-97(b) General Municipal Vehicle Tax \$25.00

** N.C.G.S. § 20-97(c) Municipal Vehicle Tax for Public Transportation \$5.00

Note: These Municipal Vehicles Taxes are billed and collected by Cabarrus County.

Beer and Wine License

Businesses operating within the City of Concord that have obtained a North Carolina ABC permit to sell beer and/or wine are required to obtain a City Beer and Wine License annually. An annual Beer and Wine License is levied on each Business selling beer or wine for on-premises or off-premises consumption based on N.C.G.S. § 105-113.77 and N.C.G.S. § 105-133.79 and by the authority of N.C.G.S. § 160A-211. Licenses expire on April 30th and must be renewed.

ABC Permits	Tax	Frequency
On-premises malt beverage	\$15.00	Per Year
Off-premises malt beverage	\$5.00	Per Year
On-premises wine, fortified, unfortified, or both	\$15.00	Per Year
Off-premises wine, fortified, unfortified, or both	\$10.00	Per Year
Wholesale malt beverage	\$37.50	Per Year
Wholesale wine (fortified and unfortified)	\$37.50	Per Year
Wholesale malt beverage and wine (fortified and unfortified)	\$62.50	Per Year

Tax on additional licenses: The Tax stated above is the first license issued to a person. The tax for each additional license of the same type issued to that person for the same tax year is one hundred and ten percent (110%) of that base license tax; that increase will apply progressively for each additional license.

Garnishment Fees

Garnishment Fee	\$60.00	Per Occurance
Source: N.C.G.S § 105-368 and 7A-311		

Transit System - Concord/Kannapolis Rider

Local Service

Regular Fare ¹	\$1.25	Per One-Way Trip
ADA Paratransit Fare	\$2.00	Per One-Way Trip
Senior Citizen Fare ²	\$0.60	Per One-Way Trip
Disabled Fare ²	\$0.60	Per One-Way Trip
Medicare Card Holders ²	\$0.60	Per One-Way Trip
Student Fare ²	\$0.60	Per One-Way Trip
Veteran Fare ²	\$0.60	Per One-Way Trip
Children (under 5)	Free	Per One-Way Trip
Transfers	Free	Per One-Way Trip

Unlimited Ride Passes

1-Day Unlimited Ride Pass	\$4.00	Per Pass
1-Day Unlimited Ride Pass (Senior, Disabled, Student, Medicare, Veteran) ²	\$2.00	Per Pass
7-Day Unlimited Ride Pass	\$12.00	Per Pass
7-Day Unlimited Ride Pass (Senior, Disabled, Student, Medicare, Veteran) ²	\$6.00	Per Pass
10-Ride Electronic Fare	\$10.00	Per Pass
10-Ride Electronic Fare (Senior, Disabled, Student, Medicare, Veteran) ²	\$5.00	Per Pass
31-Day Pass	\$40.00	Per Pass
31-Day Pass (Senior, Disabled, Student, Medicare, Veteran) ²	\$20.00	Per Pass
1-Ride Pass Bulk	\$1.00	Per Pass (80% of Regular Fare rate per ride)
Rider Pass Umo Card (new or replacement)	\$2.00	Per Card
Fare Capping (Digital Fare Payment System Users)	\$40.00	Per Calendar Month

¹ All riders shall pay this fare unless the rider qualifies under the fare policy for one of the reduced fares as listed.

² Discounted fares require a reduced-Fare ID.

³ 1-Ride Pass – minimum purchase of 100 passes; if less than 100 passes purchased, passes will be sold at regular fare rate if applicable.

Transportation

Signal Division

Design, Review, and Inspection Fee	\$6,000.00	Per Occurance
Emergency Mobilization	\$5,000.00	Per Occurance
Fiber Optic Make Ready Fee	\$200.00	Per Occurance
Fiber Optic Splice Fee	\$85.00	Per Splice
Interference and Damage to City Property	All cases will be judged on an individual basis and cost recovery on Cityworks Work Order.	

Streets and Traffic

Blocking of City controlled parking spaces (by permit)	\$5.00	Per Space per Day
	\$25.00	Per Space per Month
Right-of-Way Encroachment Permit Application Fee	\$175.00	Per Application

Street Cut Repair Charges¹

Size of Street Cut	Cost	Estimated Asphalt Required
4 square feet (Minimum)	\$152.00	0.2 tons
8 square feet	\$166.00	0.4 tons
12 square feet	\$180.00	0.6 tons
16 square feet	\$194.00	0.8 tons
20 square feet	\$345.00	1.0 tons
24 square feet	\$359.00	1.2 tons
28 square feet	\$373.00	1.4 tons
32 square feet	\$386.00	1.6 tons
36 square feet	\$400.00	1.8 tons
40 square feet	\$415.00	2.0 tons
44 square feet	\$428.00	2.2 tons
48 square feet	\$579.00	2.4 tons
50 square feet	\$593.00	2.6 tons
Greater than 50 square feet	Varies	Time and Materials ¹

¹ Crew Labor and Equipment rate is \$300.00 per hour

Schedule of Sidewalk and Concrete Street Repair Charges¹

Size of Sidewalk or Street Cut	Cost	Estimated Concrete Required
16 square feet (Minimum)	\$249.00	¼ Cubic Yard
20 square feet	\$249.00	¼ Cubic Yard
21 - 50 square feet	\$282.00	½ Cubic Yard
51 - 64 square feet	\$310.00	¾ Cubic Yard
65 - 80 square feet	\$341.00	1 Cubic Yard

Transportation		
Greater than 80 square feet	\$695.00	1 ¼ Cubic Yards
	\$759.00	1 ½ Cubic Yards
	\$790.00	1 ¾ Cubic Yards
	\$790.00	2 Cubic Yards
	\$820.00	2 ¼ Cubic Yards
	\$850.00	2 ½ Cubic Yards
	\$880.00	2 ¾ Cubic Yards
	\$1,240.00	3 Cubic Yards
	Time and Materials ¹	Greater than 3 Cubic Yards
¹ Crew Labor and Equipment rate is \$300.00 per hour		
Schedule of Curb and Gutter Charges - Per Linear Foot		
Installation of new curb and gutter including suitable base material	\$30.00	Per Linear Foot
Schedule of New 4 Inch Thick Sidewalk - Per Linear Foot		
Installation charges including grading and suitable base material	\$39.00	Per Linear Foot
Schedule for Seeding and Mulching - Per Square Foot		
Installation charges including preparing and raking area to be seeded	\$8.00	Per Square Foot
Note: Fees are based on normal costs and operational estimates. If the City's costs for materials increases by 33%, all repairs for private parties will be suspended until further action of the Council.		
Traffic Services		
Signs		
10 ft Channel Post with anchor	\$55.00	Per Sign
Delineator Post with base	\$110.00	Per Sign
30" Stop Sign	\$55.00	Per Sign
Yield Sign	\$55.00	Per Sign
No Parking Sign	\$25.00	Per Sign
Speed Limit Sign	\$55.00	Per Sign
Street Marker Assembly	\$225.00	Per Sign
Street Intersection Marker Blades	\$100.00	Per Sign
Crime Watch Signs on Private Roads (Includes Installation & Maintenance)	\$165.00	Per Sign
Crime Watch Signs on Public Roads (Includes Installation & Maintenance)	\$66.00	Per Sign
Regulatory Signs (Excluding Stop and Yield Signs)	\$55.00	Per Sign
Warning Sign	\$55.00	Per Sign
Information Sign	\$30.00	Per Sign
Street Sign Toppers	\$45.00	Per Sign
Labor for each item above	\$45.00	Per Item

Transportation

Pavement Markings

4-inch line	\$2.50	Per Linear Foot
8-inch line	\$5.00	Per Linear Foot
24-inch stop bar	\$13.75	Per Linear Foot
Cross Walk	\$13.75	Per Linear Foot of 24" bar
8' Character	\$210.00	Per Letter
10' Character	Varies	Cost of Special Order
Symbol Railroad Crossing	\$685.00	Per Symbol
Parking Space (Parking Lot)	\$2.50	Per Linear Foot
Parking Space (Parallel Roadway)	\$2.50	Per Linear Foot
Turn Arrow, Standard (Right or Left)	\$440.00	Per Arrow
Straight Arrow, Standard	\$330.00	Per Arrow
Combination Arrow, Standard	\$440.00	Per Arrow

Traffic Control Services

Traffic control services for non-profit events, parades, emergency operations, etc.	All cases will be judged on an individual basis and cost recovery based on Cityworks Work Order.	
Temporary Traffic Control (Rental) for parades, block parties and special events		
Barricades	\$5.50	Per Barricade per Day
Detour Signs	\$5.50	Per Sign per Day
Traffic Cones	\$1.00	Per Cone per Day

Note: All City-owned vehicles and equipment used in a cost-reimbursement service not listed on this fee schedule will be charged to the customer at the current FEMA rate.

Utility Billing and Collections

Including City Commercial Waste Collection Billing

Late Fee: A Utility late fee of 1 ½ percent will be charged on all unpaid balances. A late fee will apply if payment is not paid by the 26th day. New payment arrangements are subject to late fee.

Same Day Connection Fee

Monday – Friday 8:00am – 3:00pm

No Charge

Monday – Friday 3:01pm – 5:00pm

\$100.00

Per Connection

Note: No regular connection after hours, on weekends, or holidays. Same day service will only apply to residential customers applying for new service or transferring service. Same day service is not available for meter sets.

Non-Payment Administration Fee

Monday – Friday 8:00am – 4:00pm

\$50.00

Per Occurrence

Monday – Friday after 4:00pm, Weekends, and Holidays

\$100.00

Per Occurrence

Note: Once a customer has been placed on the cutoff list, administrative fees apply regardless of whether the customer has been disconnected.

Security Deposits

Commercial and Industrial customers who provide a letter of credit at the initial application for service will not be required to pay a deposit. However, if a letter of credit is not provided, a deposit equal to two months' average bill at the same address is required. Disconnection for non-payment will require a deposit equal to two months average bill for reconnection of services.

Residential customers who meet a satisfactory credit rating are not required to have a security deposit at time of initial service. Disconnection for non-payment, returned checks, or bankruptcy will subject customer to deposit schedule for reconnection of service. A credit letter will be accepted in lieu of a deposit.

Residential customers who fail to meet a satisfactory credit rating will be required to pay a deposit as follows:

Water service

\$75.00

Per Connection

Electric service

\$200.00

Per Connection

Sewer service

\$75.00

Per Connection

Any combination of utility services, deposit fees will be added together for the total deposit amount as stated above.

Returned Payment Charge: There will be a \$25.00 service charge for returned payments. Services are subject to disconnection for returned payments.

Partial Payment Application: Partial payments will be applied to services in the order of Stormwater, Commercial waste collection, Sewer, Water, and Electricity. Customer is responsible for remaining past due amounts and is subject to disconnection without further notice.

Check Cashing: Checks are not accepted for accounts disconnected due to non-payment and/or returned payments. No third-party checks will be cashed.

Involuntary Discontinuance of Service – Water and Sewer

In order to protect the City's water distribution and wastewater collection systems, to protect the consuming public, to prevent the dangerous and destructive practice of tampering with any water distribution or wastewater collection facilities of the City, the following procedures are hereby established:

1. The offending party shall pay all costs incurred by the City by reason of damage to its equipment.
2. In addition to the fees and costs provided in the above, such conduct described shall be subject to immediate disconnection of City water and/or sewer service if the offending party is a City water and/or sewer customer.
3. When it becomes necessary for the City to discontinue services for any reasons listed in Section 2, Discontinuing Services of the City's Customer Service Policies and Procedures Manual, service will be restored after payment of (1) all past due bills due to the City, (2) any deposit as required, and (3) any material and labor costs incurred by the City, according to the current Fee Schedule. No meters will set in subdivision until all charges are paid.
4. Any person upon whom cost is imposed shall have the right of appeal from the action taken by the Customer Service Manager directly to the Finance Director.
5. Any person upon whom any cost are imposed shall have the right of appeal from the action taken by the Finance Director to the City Manager.

Utility Billing and Collections

Involuntary Discontinuance of Service (Meter Tampering) – Electric

In order to protect the City's electric distribution systems, to protect the consuming public, to prevent the theft of electric energy, and to prevent the dangerous and destructive practice of tampering with electric facilities of the City, the following fees are hereby established:

1. Any consumer who fails to have said service inspected by the County Electrical Inspector within a period of five (5) working days, or upon said inspection, such work as was done should fail electrical inspection, shall be subject to immediate disconnection from the City electric system, and shall be liable to the City for all costs incurred during disconnection and reconnection of said service.
2. If metering equipment is damaged, it will be replaced or repaired according to the City's specifications. Any offending party whose electric service has been discontinued by the City pursuant to this section shall not be eligible for reconnection to the City's electric service either at the point of infringement or at any other locations on the City's electric system until all replacement/repair costs are paid in full.
3. If service has been disconnected from a power source for non-payment or meter tampering and the customer restores service on a non-protected circuit (i.e. mobile home pedestal, junction pedestal, transformer, etc.), persons involved may face legal prosecution.
4. In addition to the cost provided in the above, such conduct described shall be subject to immediate disconnection of City electric service if the offending party is a City electric customer.
5. Any person upon whom any costs are imposed shall have the right of appeal from the action taken by the Customer Service Manager directly to the Finance Director.
6. Any person upon whom any costs are imposed shall have the right of appeal from the action taken by the Finance Director to the City Manager.

Water & Wastewater Utilities

Water Connection Charges - Applicable to Residential, Commercial, Institutional, and Industrial Customers

Residential Charges

Residential charges are comprised of a system development fee, installation fee, and meter fee. Residential charges do not apply to hotels, motels, resorts, and campgrounds; commercial charges shall apply to these facilities.

System Development Fee (SDF)	\$1,632.00	Per Equivalent Runoff Unit - Single Family
	\$1,088.00	Per Equivalent Runoff Unit - Multi-Family

Note 1: A residential unit includes each dwelling separately owned, sold, or leased, regardless of if the unit is metered individually or if the residential development is master-metered. For example, a residential unit includes, and a residential system development fee applies to, each and every apartment unit, both units of a duplex, each single-family home, each mobile home, etc.

Note 2: MULTI-FAMILY DWELLING - A structure arranged, designed, and intended to be the residence of more than one family, with each family having independent cooking and bathing facilities.

Note 3: SINGLE-FAMILY RESIDENTIAL DWELLING - A separately owned residence for use by one family as a housekeeping unit with space for eating, living, and permanent provisions for cooking and sanitation. (See NCGS § 87-15.5).

Installation and Meter Fees

Installed by Concord Utilities on existing City-owned water mains

¾" Meter	\$264.00	Per Meter
	\$1,134.00	Per Meter Installation
1" Meter	\$395.00	Per Meter
	\$1,261.00	Per Meter Installation
2" Meter	\$855.00	Per Meter
	\$1,865.00	Per Meter Installation

Installed by Others on water main extensions not yet owned by the City of Concord

¾" Meter	\$264.00	Per Meter purchased from the City of Concord
1" Meter	\$395.00	Per Meter purchased from the City of Concord
2" Meter	\$855.00	Per Meter purchased from the City of Concord
Greater than 2" Meter	At Cost + \$105 AMI fee	Must be provided by applicant according to City Specifications

Irrigation Services: All Irrigation services and Meter Charges (residential, commercial, institutional, and industrial) shall be charged the same as listed under the non-residential charges below.

Non-Residential Charges

Installed by Concord Utilities on existing City-owned water mains

¾" Meter	\$1,632.00	System Development Fee
	\$1,134.00	Per Meter Installation
	\$264.00	Per Meter
1" Meter	\$2,719.00	System Development Fee
	\$1,261.00	Per Meter Installation
	\$395.00	Per Meter
2" Meter	\$8,702.00	System Development Fee
	\$1,865.00	Per Meter Installation
	\$855.00	Per Meter

Installed by Others on water main extensions not yet owned by the City of Concord

¾" Meter	\$1,632.00	System Development Fee
	\$264.00	Per Meter purchased from the City of Concord
1" Meter	\$2,719.00	System Development Fee
	\$395.00	Per Meter purchased from the City of Concord
2" Meter	\$8,702.00	System Development Fee
	\$855.00	Per Meter purchased from the City of Concord

Water & Wastewater Utilities

Installed by others on existing City-owned water mains or on water main extensions not yet owned by the City of Concord (Excludes Meter Fee & \$105 AMI fee)

4" Meter	\$27,195.00	System Development Fee
6" Meter	\$54,389.00	System Development Fee
8" Meter	\$87,023.00	System Development Fee
10" Meter	\$228,434.00	System Development Fee
12" Meter	\$288,262.00	System Development Fee

Note 1: Connections installed by others must be licensed utility contractors approved by the Water Resources Director or designee.

Note 2: All meters greater than 2" must meet City of Concord specifications and should be approved by the applicant.

Note 3: Dedicated fire protection connections are exempt from water connection charges; however, potable service connections off the fire line are subject to connection charges.

Water Treatment and Distribution Fees

Base Charges are based on Water Meter size

Inside City Rate		
¾" Meter	\$5.05	Per Month
1" Meter	\$7.20	Per Month
1 ½" Meter	\$12.14	Per Month
2" Meter	\$18.33	Per Month
3" Meter	\$32.85	Per Month
4" Meter	\$53.56	Per Month
6" Meter	\$104.86	Per Month
8" Meter	\$166.68	Per Month
10" Meter	\$239.00	Per Month
12" Meter	\$444.83	Per Month
Outside City Rate		
¾" Meter	\$5.68	Per Month
1" Meter	\$8.26	Per Month
1 ½" Meter	\$14.19	Per Month
2" Meter	\$21.61	Per Month
3" Meter	\$39.04	Per Month
4" Meter	\$63.89	Per Month
6" Meter	\$125.45	Per Month
8" Meter	\$199.63	Per Month
10" Meter	\$286.64	Per Month
12" Meter	\$533.41	Per Month
Fire Service Availability - Inside City Rate		
4" Meter	\$52.01	Per Month
6" Meter	\$94.44	Per Month
8" Meter	\$145.09	Per Month
10" Meter	\$217.72	Per Month
12" Meter	\$334.30	Per Month

Water & Wastewater Utilities

Volume Charges

Residential Volume Charges - Inside City Rate

Block 1 (0 - 3,000 gallons per month)	\$4.75	Per 1,000 gallons
Block 2 (3,001 – 8,999 gallons per month)	\$7.13	Per 1,000 gallons
Block 3 (9,000+ gallons per month)	\$9.03	Per 1,000 gallons
Irrigation Service	\$9.03	Per 1,000 gallons

Residential Volume Charges - Outside City Rate

Block 1 (0 - 3,000 gallons per month)	\$5.70	Per 1,000 gallons
Block 2 (3,001 – 8,999 gallons per month)	\$8.56	Per 1,000 gallons
Block 3 (9,000+ gallons per month)	\$10.84	Per 1,000 gallons
Irrigation Service	\$10.84	Per 1,000 gallons

Commercial and Institutional Volume Charges - Inside City Rate

Commercial/Institutional Service	\$5.85	Per 1,000 gallons
Commercial/Institutional Irrigation Service	\$9.03	Per 1,000 gallons

Commercial and Institutional Volume Charges - Outside City Rate

Commercial/Institutional Service	\$7.02	Per 1,000 gallons
Commercial/Institutional Irrigation Service	\$10.84	Per 1,000 gallons

Industrial Volume Charges - Inside City Rate

Industrial Service	\$4.50	Per 1,000 gallons
Industrial Irrigation Service	\$9.03	Per 1,000 gallons

Industrial Volume Charges - Outside City Rate

Industrial Service	\$5.40	Per 1,000 gallons
Industrial Irrigation Service	\$10.84	Per 1,000 gallons

Other Industrial Rates Set by Contract

Town of Harrisburg - O&M Rate	\$4.12	Per 1,000 gallons
City of Kannapolis	\$1.52	Per 1,000 gallons
Fire Hydrant Volume Charges	\$9.03	Per 1,000 gallons
Water Tanker	\$9.03	Per 1,000 gallons
Water Use Permit for Tank or Tankers	\$50.00	Per Year

Other Volume Charges

Water Usage through Detector Meters on Fire Lines - Inside City Rate	\$5.83	Per 1,000 gallons
Water Usage through Detector Meters on Fire Lines - Outside City Rate	\$7.00	Per 1,000 gallons

Economic Development Rider

Availability: This rider is available only at the option and approval of the City Manager to Industrial water users receiving service from the City who average greater than 500,000 gallons per day of water usage.

Application of Credit: Beginning with the Operational Date, a credit based on the percentages below will be applied to the total bill for water use, calculated on the applicable rate schedule.

Months 1 - 12	20.00%	Per Month
Months 13 – 24	15.00%	Per Month
Months 25 – 36	10.00%	Per Month
Months 37 – 48	5.00%	Per Month
After Month 48	0.00%	Per Month

Water & Wastewater Utilities

Wastewater Connection Charges

Applicable to Residential, Commercial, Institutional and Industrial Customers

Residential Charges: Residential charges are comprised of a system development fee and installation fee. Residential charges do not apply to hotels, motel, resorts, and campgrounds; commercial charges shall apply to these facilities.

System Development Fee (SDF)	\$1,159.00	Per ERU - Single Family (Starting August 2023)
	\$662.00	Per ERU - Multi-Family (Starting August 2023)

Note 1: A residential unit includes each dwelling separately owned, sold, or leased, regardless of if the unit is metered individually or if the residential development is master-metered. For example, a residential unit includes, and a residential system development fee applies to, each and every apartment unit, both units of a duplex, each single-family home, each mobile home, etc. For mixed use master metered developments, both the per unit residential fee and the meter size fee should be calculated. The larger of these fees will be charged.

Note 2: SINGLE-FAMILY RESIDENTIAL DWELLING - A separately owned residence for use by one family as a housekeeping unit with space for eating, living, and permanent provisions for cooking and sanitation. (See NCGS § 87-15.5).

Note 3: MULTI-FAMILY DWELLING - A structure arranged, designed, and intended to be the residence of more than one family, with each family having independent cooking and bathing facilities.

Installation Fee: 4-Inch Service	\$1,000.00	Per Installation
Installation Fee: 6-Inch Service	\$1,800.00	Per Installation

Non-Residential Charges

Installed by Concord Utilities on existing City-owned sewer mains

4-Inch Sewer Service		
¾" Meter	\$1,159.00	System Development Fee
	\$1,000.00	Installation
1" Meter	\$1,931.00	System Development Fee
	\$1,000.00	Installation
2" Meter	\$6,180.00	System Development Fee
	\$1,000.00	Installation
4" Meter	\$19,313.00	System Development Fee
	\$1,000.00	Installation
6" Meter	\$39,625.00	System Development Fee
	\$1,000.00	Installation
8" Meter	\$61,801.00	System Development Fee
	\$1,000.00	Installation
10" Meter	\$162,227.00	System Development Fee
	\$1,000.00	Installation
12" Meter	\$204,714.00	System Development Fee
	\$1,000.00	Installation

Water & Wastewater Utilities

6-Inch Sewer Service		
¾" Meter	\$1,159.00	System Development Fee
	\$1,800.00	Installation
1" Meter	\$1,931.00	System Development Fee
	\$1,800.00	Installation
2" Meter	\$6,180.00	System Development Fee
	\$1,800.00	Installation
4" Meter	\$19,313.00	System Development Fee
	\$1,800.00	Installation
6" Meter	\$39,625.00	System Development Fee
	\$1,800.00	Installation
8" Meter	\$61,801.00	System Development Fee
	\$1,800.00	Installation
10" Meter	\$162,227.00	System Development Fee
	\$1,800.00	Installation
12" Meter	\$204,714.00	System Development Fee
	\$1,800.00	Installation
Installed by Others on Sewer Mains not yet owned by the City of Concord		
¾" Meter	\$1,159.00	Connection Fee (Excludes Installation Fee)
1" Meter	\$1,931.00	Connection Fee (Excludes Installation Fee)
2" Meter	\$6,180.00	Connection Fee (Excludes Installation Fee)
4" Meter	\$19,313.00	Connection Fee (Excludes Installation Fee)
6" Meter	\$38,625.00	Connection Fee (Excludes Installation Fee)
8" Meter	\$61,801.00	Connection Fee (Excludes Installation Fee)
10" Meter	\$162,227.00	Connection Fee (Excludes Installation Fee)
12" Meter	\$204,714.00	Connection Fee (Excludes Installation Fee)
Wastewater Collection System Use Fees		
Base Charges are based on Water Meter size		
Inside City Rate		
¾" Meter	\$4.41	Per Month
1" Meter	\$6.24	Per Month
1 ½" Meter	\$10.43	Per Month
2" Meter	\$15.67	Per Month
3" Meter	\$27.97	Per Month
4" Meter	\$45.49	Per Month
6" Meter	\$88.92	Per Month
8" Meter	\$141.25	Per Month
10" Meter	\$202.47	Per Month
Outside City Rate		
¾" Meter	\$4.94	Per Month
1" Meter	\$7.14	Per Month
1 ½" Meter	\$12.16	Per Month
2" Meter	\$18.44	Per Month
3" Meter	\$33.19	Per Month
4" Meter	\$54.23	Per Month
6" Meter	\$106.34	Per Month
8" Meter	\$169.13	Per Month
10" Meter	\$242.60	Per Month

Water & Wastewater Utilities

Volume Charges

Inside City Charges

Water Customers of Concord Utilities	\$5.74	Per 1,000 gallons per Month
Flat-Rate Customers	\$29.67	Per Month

Outside City Charges

Water Customers of Concord Utilities	\$6.88	Per 1,000 gallons per Month
Flat-Rate Customers	\$35.21	Per Month

Other Charges

Water Meter Protection Plan: High water bill assistance due to leaks. Opt Out is available.

¾" Meter	\$0.50	Per Month
1" Meter	\$1.25	Per Month
1 ½" Meter	\$2.50	Per Month
2" Meter	\$4.00	Per Month
3" Meter	\$8.75	Per Month
4" Meter	\$25.00	Per Month
6" Meter	\$40.00	Per Month
8" Meter	\$70.00	Per Month
10" Meter	\$110.00	Per Month
12" Meter	\$220.00	Per Month

Note: Excludes Industrial meters. Irrigation meters are charged the same as regular meters.

Irrigation Services: All Irrigation Services and Meter Charges (residential, commercial, institutional, and industrial) shall be charged the same as listed under the non-residential charges.

Drought Surcharge Policy: During periods of extended and extreme drought when mandatory water usage restrictions are necessary, an additional 10% surcharge will be applied to Blocks 2 and 3 of the current residential service rates.

Fees for Violations of Mandatory Water Restrictions

Residential - First Offense	\$100.00	First Offense
Residential - Second and subsequent offense(s)	\$300.00	Per Each Additional Offense
Commercial/Institutional - First Offense	\$500.00	First Offense
Commercial/Institutional - Second and subsequent offense(s)	\$1,500.00	Per Each Additional Offense
Industrial - First Offense	\$500.00	First Offense
Industrial - Second and subsequent offense(s)	\$1,500.00	Per Each Additional Offense
Non-Emergency, After Hours, Weekend / Holiday Cut Off / On	\$100.00	For Customers requesting service cut off/on for non-emergency plumbing repairs
Move Existing Service to Another Location on Same Property	At Cost	Labor, Equipment, and Materials
Purchase of Replacement Well Water Usage and Signs	\$10.00	Per Sign (In Excess of Annual Replacement)
Water Meter Testing Fee (½" – 1")	\$50.00	Per Test
Water Meter Testing Fee (1 ½" – 2")	\$125.00	Per Test
Purchase of Rain Barrel for Water Conservation	At Cost	Cost set by Purchasing Department, plus Sales Tax
Concrete Pipe	At Cost	Plus Sales Tax

Water Sense Toilet Rebate / Credit (Residential Service): \$50.00 credit on Utility Bill per qualifying toilet replacement (limit 3 per single family residential service). For more information, contact Water Resources or visit their website.

Concord Utilities Extension and Modification Permit Fees

Water Permit Application Review	See Engineering
Wastewater Permit Application Review	See Engineering

Water & Wastewater Utilities

Labor and Equipment Charges

T.V. Truck	\$150.00	Per Hour (2-Hour Minimum Charge, Inc. Operator)
Jet-Vac Truck	\$225.00	Per Hour (2-Hour Minimum Charge, Inc. Operator)
Flusher/Sweeper	\$75.00	Per Hour (1 ½-Hour Minimum Charge)
Motor-Grader	\$40.00	Per Hour
Rapid Response Vehicle	\$100.00	Per Hour (2-Hour Minimum Charge, Inc. Operator)
Pick-up Truck	\$17.00	Per Hour
Crew Truck	\$20.00	Per Hour
Tandem Dump Truck	\$30.00	Per Hour
1-Ton Dump Truck	\$20.00	Per Hour
5-10 Ton Dump Truck	\$26.00	Per Hour
5-Ton Trailer	\$10.00	Per Hour
10-Ton Trailer	\$10.00	Per Hour
Landscape Trailer	\$10.00	Per Hour
Emergency Response Trailer	\$10.00	Per Hour
Shoring Trailer with Shore Material	\$20.00	Per Hour
30,000-Pound Class Track Hoe	\$45.00	Per Hour
50,000-Pound Class Track Hoe	\$88.00	Per Hour
Front End Loader	\$44.00	Per Hour
Rubber Tire Backhoe	\$29.00	Per Hour
Mini Excavator	\$25.00	Per Hour
Drum Roller Trench Compactor	\$27.00	Per Hour
185 Cubic Foot per Minute Air Compressor	\$60.00	Per Hour
Concrete Mixer	\$47.00	Per Hour
Argo All-Terrain Vehicle	\$12.00	Per Hour (2-Hour Minimum Charge)
Core Machine: 4" - 6" core	\$175.00	Per Core
Core Machine: 8" - 10" core	\$250.00	Per Core
Hand Whacker Tamp	\$5.00	Per Hour
Small Centrifugal and Diaphragm Pumps	\$5.00	Per Hour
Chainsaw	\$5.00	Per Hour
By-Pass Pump: 4" pump	\$15.00	Base Charge
	\$25.00	Per Hour (2-Hour Minimum Charge)
By-Pass Pump: 6" pump	\$19.00	Base Charge
	\$33.00	Per Hour (2-Hour Minimum Charge)
By-Pass Pump: 8" pump	\$25.00	Base Charge
	\$50.00	Per Hour (2-Hour Minimum Charge)
Small Generator (Less Than 7,000 watts)	\$20.00	Per Hour
Large Generator (Greater Than 7,000 watts)	\$40.00	Per Hour
Trip Charge ¹	\$30.00	Per Trip
Smoke Machine	\$5.00	Per Hour
¾" Water Meter	\$193.00	Per Meter
1" Water Meter	\$395.00	Per Meter
2" Water Meter	\$774.00	Per Meter
Sewer Service Trailer	\$15.00	Per Hour
Low-boy Tractor & Trailer	\$32.00	Per Hour
Hydroseeder	\$10.00	Per Hour
Straw Blower	\$6.00	Per Hour
Skid Steer	\$18.00	Per Hour

¹ Applicable when more than two (2) trips are made to the same location to install water meters and applicable to all after hours calls for turning water services off or on to accommodate customer repairs.

Note: All City-owned vehicles and equipment used in a cost – reimbursement service not listed on this schedule will be charged to the customer at the current FEMA rate.

Temporary Fees

Town of Mount Pleasant Treated Water	\$4.60	Per 1,000 gallons
--------------------------------------	--------	-------------------

This fee was approved by City Council on August 14th, 2025, and is expected to remain in effect for approximately 60 days. This fee will be removed from the Fee Schedule upon completion of the maintenance to Mount Pleasant's water treatment system.

E. Consider adopting a temporary water rate of \$4.60 per thousand gallons for treated water sales to the Town of Mt. Pleasant.

The Town of Mt. Pleasant is currently purchasing treated water from the City of Concord during an extended maintenance outage of their water treatment system. There is not a contract rate for this water and usage would normally be billed the \$7.02 commercial outside city rate. In an effort to provide some temporary rate relief, we are recommending a rate of \$4.60 per thousand gallons for the duration of their project, expected to be approximately 60 days. The town uses approximately 200,000 gallons of water per day. The City does not normally provide daily water to the Town.

Recommendation: Motion to authorize the City to provide a temporary water rate of \$4.60 per thousand gallons of treated water for the duration of the maintenance outage project to the Town of Mt. Pleasant.